Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
LITTLE FLOWER LEARNING CENTER, LLC	00000503890	Child Care Center
Address		County
603 TOUVELLE ST CELINA OH 45822		MERCER

Inspection Information							
Inspection Type				Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced		
Reviewer(s) Heather Sanchez Inspectio		n Day	Begin Time		End Time		
		01/22/20	24	8:30	AM	10:30 AM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(No. Moderate Risk	No. Low Risk	
3	1		0		0	1	

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Little Flowers		2 to 17				
Roots		2 to 7				
Little Sprouts 2		2 to 13				
Little Sprouts 1		2 to 14				
Seeds		2 to 8				
Buddies		1 to 8				
Sunflower		2 to 13				



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Allegation: The complainant alleges that a staff member injured her child during a diaper change

Determination: Substantiated

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in number 12 below:

- 1. Assisting children with toileting
- 2. Assisting children with handwashing
- 3. Assisting children with basic hygiene
- 4. Responding appropriately to a child in distress
- 5. Assisting a child wiping his/her nose
- 6. Washing a child's face
- 7. Assisting a child in tying his/her shoes
- 8. Assisting a child in changing his/her clothes when needed
- 9. A child's developmental needs were not met
- 10. A child's behavioral needs were not met
- 11. Parental preferences, that were not in conflict with a licensing rule, were not followed
- 12. Improper cleaning of an un-circumcised child during a diaper change that led to child injury.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 02/22/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection