

Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name JACKSON, LACHERYL	Program Number 000000941996242	Program Type FCC - Type B Home
Address 2353 HARRYWOOD CT CINCINNATI OH 45239		County HAMILTON

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Lindsey Sweeney		Inspection Day 08/29/2025	Begin Time 11:30 AM	End Time 12:00 PM
Reviewer(s) Lindsey Sweeney		Inspection Day 09/03/2025	Begin Time 11:00 AM	End Time 11:30 AM
Reviewer(s) Lindsey Sweeney		Inspection Day 09/15/2025	Begin Time 11:30 AM	End Time 11:50 AM
Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 3	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
9/15/25	Mixed Age Group	0 to 0	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 08 Staff Files

Rule: 5180:2-13-07 Provider Responsibilities

Code: The program is required to notify the county agency of any change in the household composition.

Allegation: Allegation: Provider cant take care of children due to a stroke

Determination: Substantiated

Findings: During the inspection, it was determined the provider did not update OCLQS as noted in the following number 1 below:

1. A change in household composition including someone joining the household or leaving the household within five calendar days.
2. An individual staying in the home for more than ten consecutive calendar days.

Submit the program's corrective action plan to verify compliance with this rule.

Risk Level: Low

Corrective Action Plan Due: 10/18/2025

Domain: 08 Staff Files

Rule: 5180:2-13-07 Provider Responsibilities

Code: The program is required to protect children from harm from individuals present at the program.

Allegation: Allegation: Provider cant take care of children due to a stroke

Determination: Substantiated

Findings: It was determined that the following individual, the Provider, was demonstrating physical health issues in that provider is in the hospital and a rehab after a medical issue. Submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Low

Corrective Action Plan Due: 10/18/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances**Domain: 00 License & Approvals**

Rule: 5180:2-13-03 Inspection Requirements

Code: The program is required to allow the Department access to the program.

Findings: During the inspection or complaint investigation, Department staff were denied access by the program, in that the son who is not a reported house hold member denied access to the in home daycare on 3 visits. Rule 5180:2-13-03 requires the program to notify parents when a serious risk non-compliance is cited. The notification must inform parents of the serious risk non-compliance and include the Department of Children and Youth website and location of further information regarding the determination. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances**Domain: 08 Staff Files**

Rule: 5180:2-13-07 Staff Records

Code: The provider is required to maintain current employee, child care staff members and resident records in the Ohio Professional Registry.

Findings: During the inspection, it was determined that employment records in the Ohio Professional Registry (OPR) were not created or maintained as noted in number 1 below:

1. The provider had not created or updated their individual profile in the OPR.

2. The provider had not created or updated the program's organizational dashboard in the OPR.
3. At least one employee, child care staff member, or substitute child care staff member had not created or updated their individual profile in the OPR.
4. At least one employee, child care staff member, or substitute child care staff member had not created an employment record in the OPR for the program on or before the first day of employment, including date of hire.
5. At least one employee, child care staff member, or substitute child care staff member had not updated changes to positions or roles in the OPR within five calendar days of the change.
6. The program's organizational dashboard in the OPR was not updated within five business days when at least one employee, child care staff member, or substitute child care staff member's scheduled days and hours changed.
7. The program's organizational dashboard in the OPR was not updated within five business days when at least one employee, child care staff member, or substitute child care staff member's group assignments changed, if applicable.
8. The program's organizational dashboard in the OPR was not updated with the employment end date within five business days when at least one employee, child care staff member, or substitute child care staff member ended employment.
9. At least one resident over the age of eighteen had not created a profile and employment record for the family child care provider within five days of becoming a resident or turning eighteen.
10. The program's organizational dashboard in the OPR was not updated within five calendar days of a change in residency for at least one resident over the age of eighteen.

11. Other: ☐

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/17/2025