

# **Family Child Care Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
SHEPHERD, ROBIN L	00000943691449	FCC - Type B Home
Address	·	County
517 WESTVIEW ROAD BEDFORD C	H 44146	CUYAHOGA

Inspection Information							
Inspection Type Complaint			Inspec	nspection Scope Partial   I		Inspection Notice	
						Un	nannounced
Reviewer(s) Pamelina Rose Inspection Day 06/30/2025		Begin Time 1:57 PM		End Time 3:15 PM			
		Sur	nmary of Fin	dings			
No. Rules Verified	No. Rules with N	on-compliances	No. Serious Ri	sk	No. Moderate Risk		No. Low Risk
6	3		0		0		3

S	taff-Child Ratios at the Time of Ins	pection	
Group	Age Group/Range	Ratio Observed	Comment
Mixed Ages	Mixed Age Group	1 to 2	



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain: 01 Ratio & Supervision

Rule: 5180:2-13-19 Supervision

Code: The program staff is required to protect children from inappropriate language, conversation, behavior, and media.

Allegation: Alleged provider used inappropriate language and threatened parent when speaking to the parent in front of children in care.

**Determination:** Substantiated

Findings: During the inspection, it was determined that children were exposed to the inappropriate item in numbers 1,7 below by the provider, an employee, or a child:

- 1. Language;
- 2. Conversation;
- 3. Behavior;
- 4. Video;
- 5. Music;
- 6. Movie.
- 7. Other Provider stated that she told parent she would let the dog out, if he kept yelling.

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

### Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-13-12 Safe Environment

Code:

Allegation: Alleged provider let dog out on a parent creating a dangerous environment.

**Determination: Substantiated** 

Findings: Based upon the investigation, the alleged rule violation was determined unsubstantiated due to Provider stating that she told the parent that she would let her dog from up in the basement if the parent kept yelling. Provider also stated that the dog did come up from the basement and approach the parent with child.

Risk Level:



**Domain:** 02 Safe & Sanitary Environment

Rule: 5180:2-13-12 Safe Environment

Code: The program is required to protect children from rodents, insects, and other hazards.

Allegation: Alleged provider let dog out on a parent creating a dangerous environment.

**Determination:** Substantiated

Findings: During the inspection, it was determined that the following areas being used for child care were not protected from rodents, insects, or other hazards in that the dog was let out of the basement and got off the leash reaching the parent and child. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

#### Domain: 10 Written Policies & Procedures

Rule: 5180:2-13 Written Policies and Procedures

Code: The program's written policies and procedures are to be given to all parents and employees and be available at the

program.

Allegation: Alleged provider did not give parent a copy of the program's handbook.

**Determination**: Substantiated

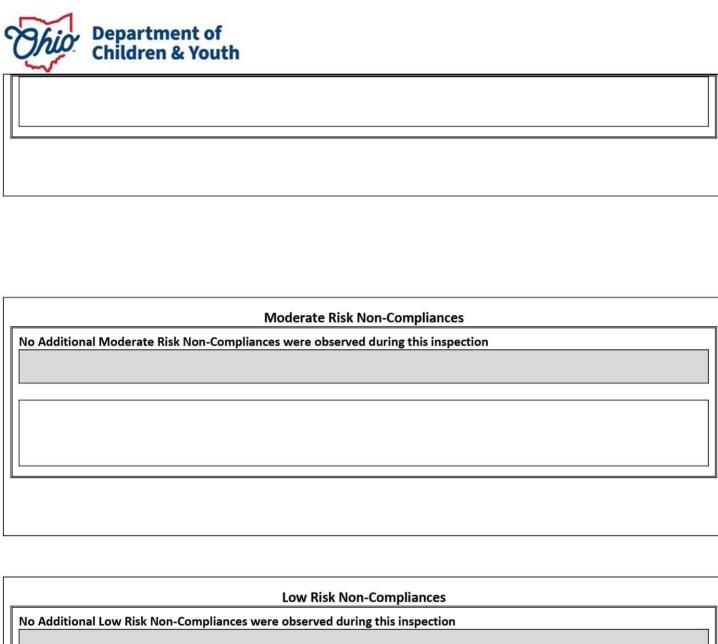
Findings: During the inspection, it was determined the written policies and procedures were not [given to parents/all employees/available at the program] as required. A copy must be made available onsite for review. Submit the program's corrective action plan to verify compliance with this rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	



Low Risk Non-Compliances
No Additional Low Risk Non-Compliances were observed during this inspection