



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Small Hands Big Dreams Learning Centers- Brunswick, Inc	Program Number 2170015506	Program Type Child Care Center
Address 4898 Center Road Brunswick Hills OH 44212	County MEDINA	

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) Kathryn Noftz	Inspection Day 12/03/2025	Begin Time 11:45 AM	End Time 3:01 PM	
Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 0	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed		Comment
Ducklings( Infant)	12 months to < 18 months	1 to 5		
Stingrays (Preschool)	3 years to < 4 years	2 to 10		
Dolphins (Preschool)	4 years to < 5 years	2 to 18		
Penguins (Toddler)	30 months to < 36 months	1 to 8		
Bee (Toddler)	18 months to < 30 months	2 to 12		
Butterflies (Toddlers)	18 months to < 30 months	1 to 5		
Bunnies( Infants)	0 to < 12 months	3 to 6		



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

**No Complaints were observed during this inspection.**

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**



#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection