



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|------------------------------|-----------------------------------|
| Program Name LOVING CUP KIDS ACADEMY OF NORTH ROYALTON | Program Number 2170016117 | Program Type Child Care Center |
| Address 6827 BUNKER ROAD NONE NORTH ROYALTON OH 44133 | | County CUYAHOGA |

| Inspection Information | | | |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) Erica Adams | Inspection Day 08/09/2024 | Begin Time 9:55 AM | End Time 12:45 PM |
| Summary of Findings | | | |
| No. Rules Verified 3 | No. Rules with Non-compliances 1 | No. Serious Risk 0 | No. Moderate Risk 1 |
| No. Low Risk 0 | | | |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|--|
| Group | Age Group/Range | Ratio Observed | Comment |
| Younger Infant | 0 to < 12 months | 1 to 3 | Programming |
| Older Infant | 12 months to < 18 months | 1 to 4 | Programming |
| Toddler | 18 months to < 30 months | 1 to 20 | Programming - Toddler, PS, and SA combined |
| Toddler | 18 months to < 30 months | 2 to 20 | Programming - Toddler, PS, and SA combined |



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not following ratio rule requirements.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for the same group on multiple occasions, as noted below:

The ratio determined for the Toddler, Preschool, and School Age combined group was 2 Child Care Staff Member(s) for 20 children. Additionally, a ratio of 1 Child Care Staff Member for 20 children was determined for the Toddler, Preschool, and School Age combined group.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/08/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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