

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | | | | |
|---|----------------|-------------------|--|--|--|
| Program Name | Program Number | Program Type | | | |
| The Learning Experience | 2170016461 | Child Care Center | | | |
| Address | | County | | | |
| 5800 Central College Rd New Albany OH 43054 | | FRANKLIN | | | |

| Inspection Information | | | | | | | |
|----------------------------|------------------------|----------------------|------------------|---------|-------------------|--------------|--|
| Inspection Type | | | Inspection Scope | | Inspection Notice | | |
| Complaint | | | | Partial | | Unannounced | |
| Reviewer(s) CHRISTY HUNTER | | Inspection Day Be | | Begir | n Time | End Time | |
| | | 07/25/2022 | | 9:20 AM | | 10:30 AM | |
| Summary of Findings | | | | | | | |
| No. Rules Verified | No. Rules with Non-cor | vith Non-compliances | | (| No. Moderate Risk | No. Low Risk | |
| 5 | 1 | | 0 | | 0 | 1 | |

| Staff-Child Ratios at the Time of Inspection | | | | | | |
|--|---------------------------|----------------|---------|--|--|--|
| Group | Age Group/Range | Ratio Observed | Comment | | | |
| School-age | School-Age to < 11 years | 1 to 17 | | | | |
| Infant A | 0 to < 12 months | 1 to 5 | | | | |
| Infant B | 12 months to < 18 months | 2 to 10 | | | | |
| Preppers (toddlers) | 30 months to < 36 months | 1 to 8 | | | | |
| Infant C | 12 months to < 18 months | 2 to 7 | | | | |
| Twaddlers (toddlers) | 30 months to < 36 months | 2 to 14 | | | | |
| Toddlers | 18 months to < 30 months | 1 to 7 | | | | |
| Preschool 1 | 3 years to < 4 years | 2 to 14 | | | | |
| Preschool 2 | 4 years to < 5 years | 2 to 19 | | | | |
| Preschool 3 | 5 years to < Kindergarten | 1 to 10 | | | | |



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to clean and sanitize dishes after each use.

Allegation: Complainant alleges that cups and dishes not being cleaned and sanitized after each use/prior to use the next day.

Determination: Substantiated

Findings: During the inspection, it was determined that item(s) in the classrooms were not being cleaned and sanitized prior to use the next day as noted in number(s) 8 below:

- 1. Cups.
- 2. Infant spoons.
- 3. Bowls.
- 4. Silverware.
- 5. Individual containers used for water.
- 6. Sippy cups.
- 7. Plates.

8. Dishes. (program is cleaning the dishes but the dishes aren't completely clean)

9. Containers.

10. Bottles

11. Other [].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/24/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection