



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools Shaker Heights	Program Number 2170016482	Program Type Child Care Center
Address 3350 Warrensville Center Road Shaker Heights OH 44122		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) LAKESHA ALLEN	Inspection Day 06/13/2023	Begin Time 1:00 PM	End Time 2:45 PM

Summary of Findings				
No. Rules Verified 5	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Ducklings- Infant 2	12 months to < 18 months	2 to 10	Programming
Robins A	4 years to < 5 years	1 to 12	Nap
Hummingbirds - Infant 1	0 to < 12 months	2 to 7	Programming
Cardinals A	12 months to < 18 months	2 to 12	Nap
Cardinal B	18 months to < 30 months	1 to 6	Programming
Ducklings B	12 months to < 18 months	2 to 8	Programming
Cardinal C	30 months to < 36 months	1 to 8	Nap
Penguins A	3 years to < 4 years	1 to 11	Programming
Penguins B	3 years to < 4 years	1 to 11	Programming- Nap
Robins B	4 years to < 5 years	1 to 11	Nap
Penguins C	3 years to < 4 years	1 to 9	Nap
Summer camp	School-Age to < 11 years	1 to 4	Programming



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/28/2023