



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools Shaker Heights	Program Number 2170016482	Program Type Child Care Center
Address 3350 Warrensville Center Road Shaker Heights OH 44122		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) LAKESHA ALLEN	Inspection Day 08/31/2023	Begin Time 1:00 PM	End Time 2:45 PM

Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 1	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Hummingbirds	0 to < 12 months	2 to 8	Programming at arrival
Ducklings A	12 months to < 18 months	2 to 6	Programming at arrival
Ducklings B	12 months to < 18 months	2 to 11	Programming
Cardinals A	18 months to < 30 months	2 to 11	Programming
Cardinals B	18 months to < 30 months	1 to 7	Programming
Cardinals C	30 months to < 36 months	1 to 8	Programming-Nap
Penguins A	3 years to < 4 years	1 to 8	Programming
Penguins B	3 years to < 4 years	1 to 11	Programming
Penguins C	3 years to < 4 years	1 to 9	Programming-Nap
Robins A	3 years to < 4 years	1 to 13	Programming-Nap
Robins B	3 years to < 4 years	1 to 10	Programming-Nap
Pelicans	School-Age to < 11 years	2 to 16	Programming



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Allegation: Caller alleged that a PS child was running outside unsupervised near a busy road.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

1. Child(ren) left unattended outside the facility building.
2. Child(ren) left unattended outside the facility building more than once.
3. Child(ren) left unattended off the program’s premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.
6. Child(ren) left unattended inside the building and no adults were present in the building.
7. Other ; Child exited playground door lot and was unattended for a period of time.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program’s corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 10/04/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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