

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
Primrose School of Solon	2170016571	Child Care Center
Address		County
32995 Solon Road Solon OH 44139		CUYAHOGA

Inspection Information						
Inspection Type Complaint			Inspection Scope Partial		Inspection Notice Unannounced	
Reviewer(s) Tamela Green Inspection Day 05/01/2025			Begin Time 9:00 AM		End Time 10:45 AM	
		Sur	mmary of Find	ings		
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk		No. Moderate Risk	No. Low Risk
2	1		0		1	0

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
school age	School-Age to < 11 years	0 to 0	no schooler agers in attendance during visit.		
infant 1	0 to < 12 months	2 to 4	at arrival		
infant 2	0 to < 12 months	2 to 5	at arrival		
young toddler	12 months to < 18 months	3 to 7	at arrival		
Early Preschool	30 months to < 36 months	2 to 9	at arrival		
preschool room 7	30 months to < 36 months	1 to 7	at arrival		
preschool room 8	3 years to < 4 years	2 to 18	at arrival		
Preschool room 9	3 years to < 4 years	2 to 16	at arrival		
Early preschool 2	18 months to < 30 months	2 to 9	at arrival		
Pre-k roiom 11	4 years to < 5 years	2 to 14	at arrival		
pre-k room 12	4 years to < 5 years	2 to 22	at arrival		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A CCSM used prohibited child guidance.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number(s) 1 below when managing unacceptable behavior in children:

- 1. Utilize cruel, harsh, unusual, or extreme techniques;
- 2. Utilize any form of corporal punishment;
- 3. Delegate children to manage or discipline other children;
- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

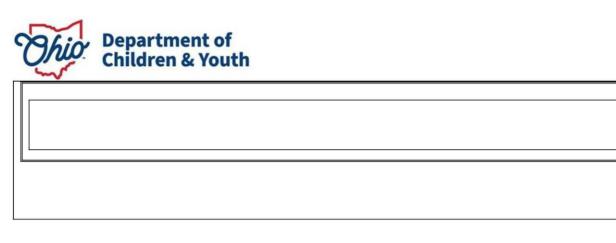
Risk Level: Moderate

Corrective Action Plan Due: 07/26/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances	
No Additional Moderate Risk Non-Compliances were observed during this inspection	_

Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection