



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Solon Creative Playrooms Montessori and Child Care	Program Number 2180017421	Program Type Child Care Center
Address 32800 Solon Road Solon OH 44139		County CUYAHOGA

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Sara Davis		Inspection Day 11/03/2022	Begin Time 10:30 AM	End Time 1:30 PM
Reviewer(s) Sara Davis		Inspection Day 11/29/2022	Begin Time 9:00 AM	End Time 10:30 AM
Summary of Findings				
No. Rules Verified 8	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	1 to 4	11/3/2022
Infants	0 to < 12 months	1 to 3	11/29/2022
Toddlers	18 months to < 30 months	2 to 10	11/3/2022
Toddlers	18 months to < 30 months	2 to 11	11/29/2022
Preschool	3 years to < 4 years	1 to 12	11/29/2022 Combined with Pre-K
Montessori	3 years to < 4 years	1 to 9	11/3/2022
Montessori	3 years to < 4 years	1 to 9	11/29/2022
Pre-K	3 years to < 4 years	1 to 11	11/3/2022 Combined with Preschool
School Age	School-Age to < 11 years	0 to 0	11/3/2022 Not In Session
School Age	School-Age to < 11 years	0 to 0	11/29/2022 Not in Session



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program may combine all age groups when there are twelve or fewer children in the center.

Allegation: The program is not maintaining required group size limitations.

Determination: Substantiated

Findings: During the inspection, it was determined groups which included children less than two and one half years were combined with groups of children two and one half years and older and there were more than 12 children in the center. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 01/26/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not following required staff to child ratio.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the Toddler group was 1 Child Care Staff Member(s) for 10 children. Additionally, a ratio of 1 Child Care Staff Member(s) for 18 children was determined for the Montessori and School age combined group.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/31/2022

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances



**No Additional Serious Risk Non-Compliances were observed during this inspection**

**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

**Low Risk Non-Compliances**

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number(s) 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed.
3. The original attendance documentation was not kept at the program for a period of one year.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 12/31/2022



Department of Education  
Department of Job and Family Services