Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Shining Stars Learning Center of Cincinnati	Program Number 2180017676	Program Type FCC - Type A Home
Address 3159 Harrison Ave Cincinnati OH 45211		County HAMILTON

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 11/09/2026	Begin Time 2:15 PM	End Time 2:40 PM	Reviewer: Lindsey Sweeney

Summary of Findings			
No. Requirements Verified 2	No. Requirements with Non-compliances 1		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
11/9/26	Mixed Age Group	2 to 13		Ratio taken at 2:30pm
11/9/26	Mixed Age Group	3 to 14		Ratio taken at 2:45pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 07 Diapering & Infant Care

Rule: 5180:2-13-23 Diapering and Toilet Training - Practices
Code:

Allegation: Allegation: Child sitting in dirty under wear.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to couldn't not determine if that happened at daycare.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

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Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **07 Diapering & Infant Care**
Rule: 5180:2-13-20 Crib and Playpen Requirements
Requirement: The program staff is required to place infants in a crib or playpen with no strangulation hazards.
Finding: During the inspection, it was determined that an infant was placed in a crib with the following suffocation or strangulation hazard: a stuffed animal turtle was in the crib with a baby. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.
Corrective Action Plan Due: 12/13/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection