



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Kids Learning Academy	Program Number 2180018711	Program Type Child Care Center
Address 15212 kinsman road cleveland OH 44120		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) ELAINE OBRIEN	Inspection Day 05/09/2023	Begin Time 12:45 PM	End Time 1:00 PM
Reviewer(s) ELAINE OBRIEN	Inspection Day 05/16/2023	Begin Time 10:40 AM	End Time 11:15 AM

Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant/Toddler	12 months to < 18 months	1 to 7	6 infants and 1 young toddler
Toddler/Preschool	30 months to < 36 months	1 to 10	2 young toddlers and 8 preschoolers



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: Caller alleged that the program was not providing a clean environment in that bedbugs and mice were present in the program.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Please submit a statement detailing corrective action taken to correct this non compliance.

Risk Level: Low

Corrective Action Plan Due: 06/17/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

#### Moderate Risk Non-Compliances

##### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:



The ratio determined for the group of mixed infants and young toddlers was 1 Child Care Staff Member(s) for 7 children. Additionally, a ratio of 1 Child Care Staff Member(s) for 10 children was determined for the mixed group of 2 young toddlers and 8 preschoolers.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/17/2023

#### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection