

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
Kids Learning Academy	2180018711	Child Care Center				
Address		County				
15212 kinsman road cleveland OH 44120		CUYAHOGA				

Inspection Information							
Inspection Type			Inspection Scope		Inspection Notice		
Complaint			Partial		Unannounced		
Reviewer(s) ELAIN	IE OBRIEN	Inspection	n Day	Begi	n Time	End Time	
		05/09/2023		12:45 PM		1:00 PM	
Reviewer(s) ELAINE OBRIEN		Inspection Day		Begin Time		End Time	
		05/16/2023 10:		10:4	0 AM	11:15 AM	
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risl	<	No. Moderate Risk	No. Low Risk	
2	2		0		1	1	

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Infant/Toddler	12 months to < 18 months	1 to 7	6 infants and 1 young toddler		
Toddler/Preschool	30 months to < 36 months	1 to 10	2 young toddlers and 8 preschoolers		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: Caller alleged that the program was not providing a clean environment in that bedbugs and mice were present in the program.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Please submit a statement detailing corrective action taken to correct this non compliance.

Risk Level: Low

Corrective Action Plan Due: 06/17/2023

Summary of Additional Non-Compliances

Serious Risk Non-Compliances				
No Additional Serious Risk Non-Compliances were observed during this inspection				

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:



The ratio determined for the group of mixed infants and young toddlers was 1 Child Care Staff Member(s) for 7 children. Additionally, a ratio of 1 Child Care Staff Member(s) for 10 children was determined for the mixed group of 2 young toddlers and 8 preschoolers.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/17/2023

Low Risk Non-Compliances				
No Low Additional Risk Non-Compliances were observed during this inspection				