



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                                            |                              |                                   |
|------------------------------------------------------------|------------------------------|-----------------------------------|
| Program Name<br>iCare Connect Child Development Center     | Program Number<br>2190019624 | Program Type<br>Child Care Center |
| Address<br>5832-5834 Lee Road South Maple Heights OH 44137 |                              | County<br>CUYAHOGA                |

| Inspection Information       |                                     |                             |                                  |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                                     | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Tamela Green     | Inspection Day<br>08/19/2024        | Begin Time<br>9:45 AM       | End Time<br>10:15 AM             |
| Summary of Findings          |                                     |                             |                                  |
| No. Rules Verified<br>2      | No. Rules with Non-compliances<br>1 | No. Serious Risk<br>1       | No. Moderate Risk<br>0           |
|                              |                                     | No. Low Risk<br>0           |                                  |

| Staff-Child Ratios at the Time of Inspection |                          |                |            |
|----------------------------------------------|--------------------------|----------------|------------|
| Group                                        | Age Group/Range          | Ratio Observed | Comment    |
| infant                                       | 12 months to < 18 months | 1 to 4         | at arrival |
| toddler                                      | 18 months to < 30 months | 2 to 10        | at arrival |
| preschool and school age                     | 3 years to < 4 years     | 2 to 16        | at arrival |



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Allegation: Childfren were left unattended outside of the building.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

1. Child(ren) left unattended outside the facility building.
2. Child(ren) left unattended outside the facility building more than once.
3. Child(ren) left unattended off the program's premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.
6. Child(ren) left unattended inside the building and no adults were present in the building.
7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 10/09/2024

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

### Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection