Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details						
Program Name	Program Number	Program Type				
Little Dreamers Big Believers	2190019834	Child Care Center				
Address		County				
870 Michigan Ave Columbus OH 43215		FRANKLIN				

Inspection Information							
Inspection Type				Inspection Scope		Inspection Notice	
Complaint				Partial		Unannounced	
Reviewer(s) BEVERLY JAMES		Inspection Day		Begin Time		End Time	
10/14/202		22	9:00 AM		12:30 PM		
Summary of Findings							
No. Rules Verified	No. Rules with Non-cor	npliances	No. Serious Risl	(No. Moderate Risk	No. Low Risk	
6	5		0		0	6	

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			
Curious Caterpillars	30 months to < 36 months	4 to 16				
Smart Apples	3 years to < 4 years	2 to 17				
Sweet Peas 1	0 to < 12 months	4 to 9				
Sweet Peas 2	0 to < 12 months	4 to 10				
Happy Honeydews	12 months to < 18 months	3 to 10				
Busy Bees	18 months to < 30 months	3 to 11				
Kangaroos	18 months to < 30 months	3 to 9				
Darling Clementines	18 months to < 30 months	3 to 14				
Bright Beetles	4 years to < 5 years	3 to 24				



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: The program does not maintain the onsite sewage disposal system to prevent any hazards.

Determination: Substantiated

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number(s) 6 below, were in the all restroom on main floor and upstairs:

- 1. There was no liquid soap.
- 2. There was no toilet paper.
- 3. There were no paper towels.
- 4. The toilet cleaning brush was accessible to the children.
- 5. The plunger was accessible to the children.
- 6. The toilet(s) were not flushed.
- 7. The trash was not emptied from the day before.
- 8. There was a strong urine odor.
- 9. Other [].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to maintain the onsite sewage disposal system to prevent any hazards.

Allegation: The program does not maintain the onsite sewage disposal system to prevent any hazards.

Determination: Substantiated

Findings: During the inspection, it was determined that the onsite sewage disposal system presented a public health hazard, in that there was raw sewage overflowing from toilets and floor drains. Raw Swewage leaking through the walls into the downstairs classroom and utility room. Contact the local Health Department, or the appropriate entity, and correct the situation as directed. Submit the program's corrective action plan, which includes verification that the issue has been resolved, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 11/18/2022



Summary of Additional Non-Compliances

Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:03 Postings & Equipment

Rule: 5101:2-12-17 Materials and Equipment

Code: The program is required to provide equipment appropriate for the children in the program.

Findings: During the inspection, it was determined that durable, child-sized or safely adapted furniture for eating snack was not provided for children in the bright beetles group while they were in the curious caterpillars classroom and while they were eating lunch in the Garden Room. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 11/18/2022



Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Indoor Space Requirements

Code: The program is required to serve children in areas that are exclusively used for child care during the program's

operating hours.

Findings: During the inspection, it was determined that areas included in the program's measured space were not used exclusively for child care during the program's hours of operation, as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. (CCSM using children's restroom in the Bright Beetles Room)

Corrective Action Plan Due: 11/18/2022

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to consult with parents about toileting at home and refrain from forcing a child to sit on the toilet or potty chair.

Findings: During the inspection, it was determined that the toilet training practice used by Child Care Staff Members did not meet the requirements of the rule, as noted in number(s) 3 below:

- 1. Children were forced to sit on the toilet or potty chair;
- 2. Parents/guardians were not consulted regarding practices used at home;
- 3. Other (Children who were potty trained or in the process of being potty trained were put in pull ups due to the restroom being out of service.)

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 11/18/2022

Domain:10 Written Policies & Procedures

Rule: 5101:2-12-16 Written Disaster Plan

Code: The program is required to have a written disaster plan.

Findings: During the inspection, it was determined the program's written disaster plan did not meet the requirement or was missing the information in number(s) 3 below:

Procedures:

- 1. The written disaster plan had not been completed
- 2. The plan was not provided to all child care staff and employees
- 3. The plan was not used to respond to an emergency or disaster situation (Hazardous Material and available water)
- 4. Weather emergencies and natural disasters which include severe thunderstorms, tornadoes, flash flooding, major snowfall, blizzards, ice storms or earthquakes
- 5. Emergency outdoor and indoor lockdown or evacuation due to threats of violence which includes active shooter, bioterrorism or terrorism
- 6. Emergency or disaster evacuations due to hazardous materials and spills, gas leaks or bomb threats.
- 7. Outbreaks, epidemics or other infectious disease emergencies
- 8. Loss of power, water, or heat



- 9. Other threatening situations that may pose a health or safety hazard to the children in the program Details:
- 10. Shelter in place or evacuation, how the program will care for and account for the children until they can be reunited with the parent
- 11. Assisting infants and children with special needs and/or health conditions
- 12. Emergency contact information for parents and the program
- 13. Procedures for notifying and communicating with parents regarding the location of the children if evacuated
- 14. Procedures for communicating with parents during loss of communications, no phone or internet service available
- 15. The location of supplies and procedures for gathering necessary supplies for staff and children if required to shelter in place
- 16. What to do if a disaster occurs during the transport of children or when on a field trip or routine trip
- 17. Making the plan available to all child care staff members and employees
- 18. Training of staff or reassignment of staff duties as appropriate
- 19. Updating the plan on a yearly basis
- 20. Contact with local emergency management officials

Make the necessary revisions to the disaster plan. Submit the program's corrective action plan, which includes the revised information, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/18/2022