# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
Buttons & Bows Childcare LLC	2190020203	Child Care Center
Address		County
5946 Cheviot Rd CINCINNATI OH 45247		HAMILTON

		Insp	ection Inform	ation		
Inspection Type				Inspe	ection Scope	Inspection Notice
Complaint				Parti	al	Unannounced
Reviewer(s) BREN	DA MEYER	Inspection	n Day	Begir	n Time	End Time
		04/22/20	24	12:1	5 PM	12:45 PM
		Sur	mmary of Find	ings		
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk
5	2		0		1	1

S	taff-Child Ratios at the Time of	Inspection	
Group	Age Group/Range	Ratio Observed	Comment
Infants		0 to 5	
Infants		2 to 6	
Infants		1 to 5	
Toddlers		0 to 2	
Toddlers		0 to 1	
Toddlers		1 to 2	
Preschool		0 to 5	
Preschool		1 to 5	

# **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.  Summary of Additional Non-Compliances  Serious Risk Non-Compliances  No Additional Serious Risk Non-Compliances were observed during this inspection
Serious Risk Non-Compliances
No Additional Serious Risk Non-Compliances were observed during this inspection

### **Moderate Risk Non-Compliances**

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number 2 below:

- 1. Child(ren) were left unattended once.
- 2. Child(ren) were left unattended more than once.



- 3. Child(ren) left the group and were unattended.
- 4. Child care staff were using a baby monitor to supervise children.
- 5. Child care staff were using a walkie talkie to supervise children.
- 6. Child care staff were using mirrors to view children in another room.
- 7. Child care staff were using a video camera instead of physically being present in the room.
- 8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/23/2024

## **Low Risk Non-Compliances**

#### Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Infant Bottle and Food Preparation

Code: The program staff is required to label bottles containing formula or breast milk.

Findings: During the inspection, it was determined that a bottle for a particular infant were not labeled with the child's name and date of preparation. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 05/23/2024