# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                             |                |                   |  |  |  |
|---|----------------|-------------------|--|--|--|
| Program Name                                | Program Number | Program Type      |  |  |  |
| Caleigh's Place Child Care Learning Center  | 2190020290     | Child Care Center |  |  |  |
| Address                                     |                | County            |  |  |  |
| 3370 Upper Bellbrook Rd. Bellbrook OH 45305 |                | GREENE            |  |  |  |

| Inspection Information           |                        |            |                  |            |                   |              |  |
|----------------------------------|------------------------|------------|------------------|------------|-------------------|--------------|--|
| Inspection Type                  |                        |            | Inspection Scope |            | Inspection Notice |              |  |
| Complaint                        |                        |            |                  | Partial    |                   | Unannounced  |  |
| Reviewer(s) Kathryn Koester Insp |                        | Inspection | n Day            | Begin Time |                   | End Time     |  |
| 11/07/202                        |                        | 22         | 8:30 AM          |            | 2:30 PM           |              |  |
| Summary of Findings              |                        |            |                  |            |                   |              |  |
| No. Rules Verified               | No. Rules with Non-cor | mpliances  | No. Serious Risk | (          | No. Moderate Risk | No. Low Risk |  |
| 11                               | 6                      |            | 0                |            | 3                 | 3            |  |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |  |  |  |
|--|--------------------------|----------------|---------|--|--|--|
| Group  | Age Group/Range          | Ratio Observed | Comment |  |  |  |
| Dinos  | 18 months to < 30 months | 2 to 8         |         |  |  |  |
| Tadpoles                                     | 18 months to < 30 months | 2 to 7         |         |  |  |  |
| Bumblebee                                    | 12 months to < 18 months | 1 to 5         |         |  |  |  |
| Butterflies                                  | 0 to < 12 months         | 2 to 6         |         |  |  |  |
| Frogs  | 18 months to < 30 months | 2 to 12        |         |  |  |  |
| Bears  | 3 years to < 4 years     | 2 to 16        |         |  |  |  |
| Sparrows                                     | School-Age to < 11 years | 1 to 5         |         |  |  |  |
| Bluebirds                                    | 3 years to < 4 years     | 2 to 10        |         |  |  |  |



# **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: There is constant yelling at the kids and teachers are in kid's faces and screaming at them.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 12/18/2022

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: A staff member is falling asleep during children's active play as well as at nap time.

**Determination**: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 8 below:

- 1. Child(ren) were left unattended once.
- 2. Child(ren) were left unattended more than once.
- 3. Child(ren) left the group and were unattended.
- 4. Child care staff were using a baby monitor to supervise children.
- 5. Child care staff were using a walkie talkie to supervise children.
- 6. Child care staff were using mirrors to view children in another room.
- 7. Child care staff were using a video camera instead of physically being present in the room.
- 8. Other: Child care staff were asleep and therefore unable to supervise the children in their care.

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/18/2022

## Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements

Code: Meals and snacks provided or served by the program must include all required food groups and meet the recommended daily dietary allowances as specified by the USDA.

Allegation: The menu and meals are not to state rules and standards.

Determination: Substantiated

Findings: During the inspection, it was determined that a meal or snack at the program did not meet the requirements as noted in number(s) 1, 2 below:

- 1. The breakfast served did not include foods from three of the four good groups.
- 2. Snack served did not include foods from two of the four food groups.
- 3. The meal did not provide 1/3 of the recommended daily dietary allowances as specified by the USDA.
- 4. Juice used to meet the fruit or snack component was not 100% undiluted fruit or vegetable juice.
- 5. The meal served did not include an item from the meat or meat alternative group.
- 6. The meal served did not include an item from the bread or grain group.
- 7. The meal served did not include two items from the fruit/vegetable group.
- 8. The meal served did not include a vegetable (two fruits were served).
- 9. The meal served did not include a serving of fluid milk.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/18/2022

## Domain:08 Staff Files

Rule: 5101:2-12-10 Health Training Requirements

Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: Staff members are working without necessary training/certifications.

**Determination**: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training as noted in number(s) [1, 2, 3, 4, 5, 6 below:

- 1. Child abuse and neglect recognition and prevention training was not completed within sixty days of hire.
- 2. First aid training was not completed within ninety days of hire.
- 3. Cardiopulmonary resuscitation (CPR) training was not completed within ninety days of hire.
- 4. The child abuse and neglect recognition and prevention training was expired.
- 5. The first aid training was expired.
- 6. The CPR training was expired.



Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 12/18/2022

#### Domain:08 Staff Files

Rule: 5101:2-12-09 Background Check Requirements

Code: The program is required to have all staff request background checks as required.

Allegation: Staff members are working without necessary background checks.

**Determination**: Substantiated

Findings: In review of the staff records, it was determined that background checks were not requested for the person(s) listed on the Employee Record Chart as noted in number(s) 1 below:

- 1. Submitting the request for a background check for child care in the OPR.
- 2. Submitting fingerprints electronically according to the process established by BCI.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/18/2022

## Domain:09 Children's Files

Rule: 5101:2-12-25 Medication Administration

Code: The program staff is required to obtain signed written permission prior to administering topical products and lotions other than hand sanitizer to be used by children older than twenty-four months and lip balm.

Allegation: Teachers roll on the aromatherapy on the children's arms and necks without parents signed knowledge of such.

**Determination**: Substantiated

Findings: During the inspection, it was determined the program did not obtain signed written permission from the parent prior to administering topical products and lotions, other than hand sanitizer to be used by children older than twenty-four months and lip balm. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 12/18/2022

| Serious Risk Non-Compliances   |
|--|
| No Additional Serious Risk Non-Compliances were observed during this inspection  |
|  |
| Moderate Risk Non-Compliances  |
| No Additional Moderate Risk Non-Compliances were observed during this inspection |
|  |
| Low Risk Non-Compliances   |
| No Low Additional Risk Non-Compliances were observed during this inspection      |
|  |
|  |