Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details				
Program Name	Program Number	Program Type		
The Riley Academy	2190021048	FCC - Type B Home		
Address		County		
1510 Kinney Ave Cincinnati OH 45231		HAMILTON		

Inspection Information							
Inspection Type Complaint			·			Inspection Notice Unannounced	
		Inspection Da 09/14/2021	У	Begin Time 12:55 PM		End Time 1:30 PM	
Summary of Findings							
No. Rules Verified	No. Rules with No	n-compliances	No. Serious Risk		No. Moderate Risk		No. Low Risk
3	2		0		0		2

Staff-Child Ratios at the Time of Inspection						
Group	Age Group/Range	Ratio Observed	Comment			



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-13-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain: 10 Written Policies & Procedures

Rule: 5101:2-13-07 Provider Requirements

Code: The program is required to have policies and procedures for all items listed in this rule.

Allegation: The hours that where posted where not the current hours of the daycare

Determination: Substantiated

Findings: On the day of the inspection, the program's written policies and procedures provided to the parents/guardians and employees was missing the correct information on 3 item number below:

General Information

- 1. Name, address, email address and telephone number.
- 2. Description of the provider's program philosophy.
- 3. Days and hours of operation, scheduled closings and basic daily schedule.
- 4. Staff/child ratios and group size.
- 5. Meals and snacks provided.
- 6. Outdoor play, including limitations placed on outdoor play due to weather or safety issues. Considerations may include but are not limited to temperature, humidity, wind chill, ozone levels, pollen count, lightning, rain or ice.
- 7. Opportunities for parent involvement in activities.
- 8. Opportunities for parents to meet with the provider regarding their child.
- 9. Payment schedule, overtime charges and registration fees as applicable.
- 10. Programs shall have a policy in place describing supports for onsite breastfeeding or pumping for mothers who wish to do so (if the program serves infants or toddlers).

Provider Policies and Procedures

- 11. Enrollment including required enrollment information.
- 12. Care of children without immunizations.
- 13. Attendance including procedures for arrival and departure, the program's absent day policy, releasing child to persons other than the parent, releasing a child according to a custody agreement and follow up when a child scheduled to arrive from another program or activity does not arrive.
- 14. Supervision and child guidance.
- 15. Parent provided food and provider dietary policy, if applicable. If all of the food is parent provided, the policy shall also include if the provider supplements food when the parent does not provide sufficient food for the day.
- 16. Management of illness including isolation precautions, symptoms for discharge and return, notification of parent of ill child and whether or not the provider will care for sick children.
- 17. Summary of procedures taken in the event of an emergency, serious illness or injury.
- 18. Administration of medication including food supplements, modified diets and whether school age children are permitted to carry their own medication and ointments.
- 19. Transportation for trips and emergencies.
- 20. Water activities/swimming.
- 21. Infant care, if applicable, including frequency of diaper checks.
- 22. Napping and Resting.
- 23. Evening and overnight care, if applicable.
- 24. Policy on operation and/or closing due to weather, school delays or closings and any other factors.
- 25. Policy on the provider using a substitute or child care staff member pursuant to 5101:2-13-08 of the Administrative Code for sick days, vacations or other time off.
- 26. Policy on when the provider will require dis enrollment of a child

- 27. Procedure for parents or employees to follow when needing assistance in resolving problems related to the family child care home.
- 28. Policy on whether or not the provider will provide child care services to children whose parents refuse to grant consent for transportation to the source of emergency treatment.
- 29. Policy on whether the program conducts formal assessments on enrolled children and if the Enrollment including required enrollment information.

Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Low

Corrective Action Plan Due: 10/17/2021

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
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Low Risk Non-Compliances

Domain: 09 Children's Files

Rule: 5101:2-13-15 JFS 01234 'Child Enrollment and Health Information'

Code: The program is required to have a completed JFS 01234 "Child Enrollment and Health Information for Child Care" on file on the premises for each child.

<u>Findings:</u> In review of the children's records, it was determined that information had not been secured from the parent/guardian on the JFS 01234 "Child Enrollment and Health Information For Child Care", as required, for the items in number 13below.

- 1. No enrollment form was completed for at least one child
- 2. The current JFS 01234 was not completed for at least one child
- 3. Complete parent information
- 4. Complete emergency contact information
- 5. Complete physician information
- 6. Information regarding the parent list
- 7. Health information
- 8. Additional information for all boxes checked "yes"
- 9. Emergency transportation information
- 10. Parent/guardian's signature
- 11. Diapering Statement
- 12. Acknowledgement of Policies and Procedures
- 13. Enrollment form for at least one child was not updated by either the parent or the administrator
- 14. Enrollment form for at least one child was not signed by the administrator
- 15. Other []

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/17/2021