



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name H.HILLS LEARNING ACADEMY	Program Number 2200021241	Program Type Child Care Center
Address 5881 CHANTRY DRIVE COLUMBUS OH 43232		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BEVERLY JAMES	Inspection Day 02/10/2026	Begin Time 8:25 AM	End Time 10:30 AM
Reviewer(s) BEVERLY JAMES	Inspection Day 02/26/2026	Begin Time 1:00 PM	End Time 2:40 PM

Summary of Findings				
No. Rules Verified 11	No. Rules with Non-compliances 9	No. Serious Risk 0	No. Moderate Risk 5	No. Low Risk 5

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
School Age Room	0 to < 12 months	2 to 20	Day 1 Infant, Toddler and PS combined in SA room 8:25 am
School Age Room	0 to < 12 months	2 to 28	Day 1 Infant, Toddler and PS combined in SA room
School Age Room	0 to < 12 months	2 to 23	Day 1 Infant, Toddler and PS combined in SA room
School Age Room	0 to < 12 months	1 to 23	Day 1 Infant, Toddler and PS combined in SA room
Infant/Toddler	0 to < 12 months	1 to 5	Day 2
Preschool	3 years to < 4 years	1 to 8	Day 2
PreK	4 years to < 5 years	2 to 11	Day 2



**Department of  
Children & Youth**

## Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

### Domain:09 Children's Files

Rule: 5180:2-12-15 Medical/Physical Care Plans

Code: The program is required to have a completed JFS 01236 "Child Medical/Physical Care Plan for Child Care" on file at the program for any child having a health condition and must implement and/or follow instructions on the plan. The program is required to have staff trained to perform the procedures on the JFS 01236 "Child Medical/Physical Care Plan for Child Care" present at the program when the child requiring the procedure is onsite. Only staff who have been trained shall be permitted to perform the procedures listed on the JFS 01236.

Allegation: The program does not have staff trained to perform the procedures on the JFS 01236 "Child Medical/Physical Care Plan for Child Care" present at the program when the child requiring the procedure is onsite. Only staff who have been trained shall be permitted to perform the procedures listed on the JFS 01236.

Determination: Substantiated

Findings: In review of the children's records, it was determined the program did not meet the requirements for caring for at least one child, indicated on the Children Records Review, with a condition that requires a JFS 01236 "Child Medical/Physical Care Plan" as noted in number(s) 38,40 below:

1. No plan was on file.  
(Page 1)
2. Child's name was missing.
3. Name of the condition was missing.
4. Indication if medication or medical food is required was missing.
5. Signs, symptoms or situations that require staff to take action were missing.
6. Activities, foods, environmental conditions to avoid were missing.
7. Training instructions for procedures for staff to follow were missing or incomplete.  
(Page 2)
8. Child's name was missing or not attached.
9. Child's date of birth was missing or not attached.
10. Child's weight was missing or not attached.
11. Name of the medication/medical food was missing or not attached.
12. Dosage of medication/medical food to be administered was missing or not attached.
13. Time for medication/medical food to be administered was missing or not attached.
14. Expiration date for medication/medical food was missing or not attached.
15. Symptoms that require staff to administer medication/medical food were missing or not attached.
16. Specific instructions to administer the medication/medical food were missing or not attached.
17. Actions to be taken if the symptoms do not subside were missing or not attached.
18. Physician's signature was missing or not attached.
19. The date of the physician's signature was missing or not attached.  
(Page 3)
20. Child's name was missing.
21. Instructions regarding emergency evacuation, if applicable, were missing.
22. Signature of parent granting permission to implement the plan and verifying training was missing.
23. Date of parent signature was missing.
24. Certified Professional Trainer information was missing.
25. Signature of certified professional who trained the program staff was missing, if parent was not the trainer.
26. Date of trainer signature was missing.

27. Printed name(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  28. Signature(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  29. Date of staff signature was missing.
  30. Administrator/Provider signature was missing
  31. Date of administrator/Provider was missing.
- (Page 4)
32. Child's name was missing.
  33. Name of medication or medical food was missing.
  34. Date the medication/medical food was administered was missing.
  35. Time medication/medical food was administered was missing.
  36. Dosage of medication/medical food that was administered was missing.
  37. Signature of person administering medication/medical food was missing.
  38. The plan was not followed or implemented.
  39. The plan was not able to be implemented due to conflicting information.
  40. None of the child care staff members trained in the procedures on the JFS 01236 were onsite when a child requiring the plan was present.
  41. Child care staff members trained in the procedures on the JFS 01236 were not scheduled to be present the entire the time the child requiring the plan was onsite.
  42. None of the child care staff members trained in the procedures on the JFS 01236 accompanied the child requiring the plan during a trip.
  43. A child care staff member who had not been trained in the procedures on the JFS 01236 performed the procedure.
  44. Medication listed in the procedures to follow was not onsite available to administer as instructed and alternate instructions for this situation were not included on the plan.

Provide staff training. Submit the program's corrective action plan, which includes a copy of the completed JFS 01236, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/15/2026

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

#### Domain:00 License & Approvals

Rule: 5180:2-12-04 Building Department Inspection

Code: The program is required to refrain from using space that did not receive building approval and from caring for children in spaces not approved for that age group. The program is required to refrain from using a remodeled or modified space before obtaining building approval. The program is required to maintain building occupancy limitations.

Findings: During the inspection, it was determined the program was using space for child care in a manner that was not approved by the Ohio Department of Commerce or local certified building authority as noted in number(s) 6,7 below:

1. The [ ] room or space was not approved.
2. Children under school age were being cared for in a building only approved for school age.
3. The space had been modified and not yet re-inspected and approved.
4. The [ ] floor, which had not been approved by the building department for child care, was being used.
5. The building limitation had been exceeded. [ ] children were being cared for and the building had been approved for [ ] children.
6. The school age room(s) occupancy had been exceeded. 28 children were being cared for in this space that had been approved for 20 children.
7. Care was provided to children less than two and one-half years of age. This violated the program's building code limitation in that, no children under 2 1/2 years of age can be in the SA room..

Submit the program's corrective action plan, which includes building approval for use of this space, a written statement that the building occupancy limitations are being maintained, or a written statement that it is no longer being used, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, required staff/child ratios were not maintained for the same group on multiple occasions, as noted below:

The ratio determined for the Mixed group of Infant, Toddler and PS was 2 Child Care Staff Member(s) for 20 children. Additionally, a ratio of 1 Child Care Staff Member(s) for 23 children was determined for the Mixed Infant, Toddler and Preschool group. ( Also 2:23 and 2:28)

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

#### Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Environment

Code: The program is required to store chemicals and machinery in a place that is inaccessible to children. The program is required to provide an outdoor play area away from machinery in operation.

Findings: During the inspection, a potentially hazardous item or toxic substance was used or stored in on the table where children had access to it, as noted in number(s) 2 below.

1. Bleach.
2. Cleaning agent. (Sanitizer on table in SA room with infant, Toddler and PS group on day 1.)
3. Fish tank chemicals.
4. Gasoline.
5. Pesticide.
6. Poison, including insect/rodent poison.
7. Flammable substance.
8. Windshield washer fluid.
9. Aerosol cans.
10. A lawn mower.
11. A weed trimmer.
12. Hedge trimmers.
13. A snow blower.
14. Other potentially hazardous substance, equipment or machinery: [ ].

Provide staff training. Submit the program's corrective action plan, which includes a statement that the potentially hazardous substance or item is no longer accessible to children and/or children will not be outside when machinery is in use and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

#### Domain:09 Children's Files

Rule: 5180:2-12-15 Medical/Physical Care Plans

Code: The program is required to have a completed JFS 01236 "Child Medical/Physical Care Plan for Child Care" on file at the program for any child having a health condition and must implement and/or follow instructions on the plan. The program is required to have staff trained to perform the procedures on the JFS 01236 "Child Medical/Physical Care Plan for Child Care" present at the program when the child requiring the procedure is onsite. Only staff who have been trained shall be permitted to perform the procedures listed on the JFS 01236.

Findings: In review of the children's records, it was determined the program did not meet the requirements for caring for at least one child, indicated on the Children Records Review, with a condition that requires a JFS 01236 "Child Medical/Physical Care Plan" as noted in number(s) 1,8,9,10,11,12,13,14,15,16,17,30,31 below:

1. No plan was on file.  
(Page 1)
2. Child's name was missing.
3. Name of the condition was missing.
4. Indication if medication or medical food is required was missing.
5. Signs, symptoms or situations that require staff to take action were missing.
6. Activities, foods, environmental conditions to avoid were missing.
7. Training instructions for procedures for staff to follow were missing or incomplete.  
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8. Child's name was missing or not attached.
9. Child's date of birth was missing or not attached.
10. Child's weight was missing or not attached.
11. Name of the medication/medical food was missing or not attached.
12. Dosage of medication/medical food to be administered was missing or not attached.

13. Time for medication/medical food to be administered was missing or not attached.
  14. Expiration date for medication/medical food was missing or not attached.
  15. Symptoms that require staff to administer medication/medical food were missing or not attached.
  16. Specific instructions to administer the medication/medical food were missing or not attached.
  17. Actions to be taken if the symptoms do not subside were missing or not attached.
  18. Physician's signature was missing or not attached.
  19. The date of the physician's signature was missing or not attached.
- (Page 3)
20. Child's name was missing.
  21. Instructions regarding emergency evacuation, if applicable, were missing.
  22. Signature of parent granting permission to implement the plan and verifying training was missing.
  23. Date of parent signature was missing.
  24. Certified Professional Trainer information was missing.
  25. Signature of certified professional who trained the program staff was missing, if parent was not the trainer.
  26. Date of trainer signature was missing.
  27. Printed name(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  28. Signature(s) of child care staff member(s) who have received instructions for care and/or have been trained to perform the procedure were missing.
  29. Date of staff signature was missing.
  30. Administrator/Provider signature was missing
  31. Date of administrator/Provider was missing.
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32. Child's name was missing.
  33. Name of medication or medical food was missing.
  34. Date the medication/medical food was administered was missing.
  35. Time medication/medical food was administered was missing.
  36. Dosage of medication/medical food that was administered was missing.
  37. Signature of person administering medication/medical food was missing.
  38. The plan was not followed or implemented.
  39. The plan was not able to be implemented due to conflicting information.
  40. None of the child care staff members trained in the procedures on the JFS 01236 were onsite when a child requiring the plan was present.
  41. Child care staff members trained in the procedures on the JFS 01236 were not scheduled to be present the entire the time the child requiring the plan was onsite.
  42. None of the child care staff members trained in the procedures on the JFS 01236 accompanied the child requiring the plan during a trip.
  43. A child care staff member who had not been trained in the procedures on the JFS 01236 performed the procedure.
  44. Medication listed in the procedures to follow was not onsite available to administer as instructed and alternate instructions for this situation were not included on the plan.

Provide staff training. Submit the program's corrective action plan, which includes a copy of the completed JFS 01236, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

**Domain:01 Ratio & Supervision**

Rule: 5180:2-12-18 Group Size

Code: The program may combine all age groups when there are twelve or fewer children in the center.

Findings: During the inspection, it was determined groups which included children less than two and one half years were combined with groups of children two and one half years and older and there were more than 12 children in the center. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 04/15/2026

**Domain:01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number(s) 5 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: (Children climbing on cots.)

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

**Domain:05 Health & Safety**

Rule: 5180:2-12-16 Incident/Injury Reporting

Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 1,4 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

**Domain:07 Diapering & Infant Care**

Rule: 5180:2-12-23 Infant Bottle and Food Preparation

Code: The program staff is required to label bottles containing formula or breast milk.

Findings: During the inspection, it was determined that bottles for a particular infant were not labeled with the child's name and date of preparation. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 04/15/2026

**Domain:09 Children's Files**

Rule: 5180:2-12-15 Medical/Physical Care Plans

Code: The program is required to maintain a complete JFS 01236 "Child Medical/Physical Care Plan for Child Care" on file for any child having a health condition.

Findings: In review of the children's records, it was determined that the JFS 01236 "Child Medical/Physical Care Plan for Child Care" did not meet the requirements of the rule as noted in number(s) 3 below:

1. The JFS 01236 had not been updated as needed and at least annually.
2. A separate JFS 01236 had not been used for each condition.
3. The program used an old version of the JFS 01236.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026