

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
Bee My Baby Lakewood Childcare	2200021242	Child Care Center
Address		County
14321 Detroit Ave. Lakewood OH 44107		CUYAHOGA

Inspection Information								
Inspection Type				Inspection Scope		Inspection Notice		
Complaint				Partial		Unannounced		
Reviewer(s) Kathryn Noftz		Inspection Day		Begin Time		End Time		
11/03		11/03/20	022 9:20		AM	11:10 AM		
Summary of Findings								
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk		
3	2		0		1	1		

Staff-Child Ratios at the Time of Inspection							
Group	Age Group/Range	Ratio Observed	Comment				
Preschool	30 months to < 36 months	1 to 8					
Infant 1	0 to < 12 months	2 to 8					
Toddler 1	18 months to < 30 months	1 to 5					
Toddler 2	18 months to < 30 months	2 to 5					
Infant 2	12 months to < 18 months	2 to 10					
Pre-K	3 years to < 4 years	1 to 11					



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Child care staff member used prohibited guidance and disciplinary techniques.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number(s) 15 below when managing unacceptable behavior in children:

- 1. Utilize cruel, harsh, unusual, or extreme techniques;
- 2. Utilize any form of corporal punishment;
- 3. Delegate children to manage or discipline other children;
- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.
- 15. Other- Utilize cruel and harsh language

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/23/2022

#### **Summary of Additional Non-Compliances**

### **Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection

## **Low Risk Non-Compliances**

#### **Domain:08 Staff Files**

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements

Code: The program is required to have a designated employee in charge if the administrator is absent.

Findings: During the inspection, it was determined that during the administrator's absence a Child Care Staff Member had not been designated to be in charge of the responsibilities as outlined in the rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 12/23/2022