# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
Kiddie Academy of Avon Lake	2200021711	Child Care Center			
Address		County			
525 Moore Road Avon Lake OH 44012		LORAIN			

Inspection Information						
Inspection Type		Inspection Scope		Inspection Notice		
Complaint		Partial		Unannounced		
Reviewer(s) ELAINE OBRIEN Inspection Day 02/14/2023			Begin Time 9:00 AM		End Time 12:15 PM	
Reviewer(s) ELAIN	IE OBRIEN	Inspection 02/21/20	n Day	100000000000000000000000000000000000000	n Time	End Time 2:30 PM
Reviewer(s) ELAIN	IE OBRIEN	Inspection 02/23/20		Begi 2:59	n Time PM	End Time 2:59 PM
Reviewer(s) ELAINE OBRIEN Inspection Day 02/23/2023			Begin 7:30	n Time AM	End Time 9:00 AM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-co	mpliances No. Serious Risl		K	No. Moderate Risk	No. Low Risk
4	2	0			1	1

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
infant	0 to < 12 months	1 to 3	Arrival	
1's	12 months to < 18 months	1 to 6	Arrival	
2's	18 months to < 30 months	2 to 9	Arrival	
2.5's	30 months to < 36 months	1 to 6	Arrival	
4's	4 years to < 5 years	1 to 11	Arrival	
3's	3 years to < 4 years	2 to 13	Arrival	



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Caller alleged that ratios at the program were not compliant.

Determination: Substantiated

Findings: During the inspection it was determined that required staff/child ratios were not maintained on multiple occasions, as noted below:

The ratio was determined to be at least 1 Child Care Staff Member(s) for 9 children for a group containing children under 30 months of age. Additional non-compliant ratios were determined when an additional child would join the group and staff were waiting for another staff member to assist.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/20/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to isolate and/or discharge any child demonstrating symptoms listed in rule.

Allegation: Caller alleged that a child displaying symptoms of a communicable disease was not immediately isolated and sent home.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was not isolated or discharged for demonstrating symptom(s) listed on appendix B of this rule as noted in number(s) 2 and 6 below:

- 1. Temperature of at least one hundred and one degrees Fahrenheit (one hundred degrees Fahrenheit if taken axillary), when in combination with any other sign or symptom of illness
- 2. Diarrhea as described in rule
- 3. Severe coughing as described in rule
- 4. Difficult or rapid breathing
- 5. Yellowish skin or eyes
- 6. Redness of the eye or eyelid as described in rule
- 7. Untreated infected skin patches as described in rule
- 8. Unusually dark urine or stool as described in rule
- 9. Stiff neck with elevated temperature
- 10. Evidence of lice, etc. as described in rule



- 11. Sore throat or difficulty in swallowing
- 12. Vomiting as described in rule

Technical assistance was provided at the time of inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 04/20/2023

## **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances		
No Additional Serious Risk Non-Compliances were observed during this inspection		
Moderate Risk Non-Compliances		
No Additional Moderate Risk Non-Compliances were observed during this inspection		
Low Risk Non-Compliances		
No Low Additional Risk Non-Compliances were observed during this inspection		

