



## Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Royal Time Quality Care & Education	Program Number 2200021770	Program Type FCC - Type B Home
Address 2225 Fulton St Toledo OH 43620		County LUCAS

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Gehan Kamel	Inspection Day 06/13/2023	Begin Time 12:00 PM	End Time 12:45 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 3	No. Serious Risk 1	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain: 00 License & Approvals**

Rule: 5101:2-13-03 Inspection Requirements

Code: The provider is required to refrain from falsifying information.

Allegation: Parent alleged lack of supervision and intoxication of the provider.

Determination: Substantiated

Findings: During the inspection, it was determined that the provider provided false information, in that provider stated that a staff member was present with the children in question while she was at a party and consumed alcohol, however after interviewing the childcare staff member it was concluded that the provider gave misleading and false information and the staff member had left the home while the children in question were still there in care of the provider. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 06/21/2023

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-19 Supervision

Code: The program staff is required to refrain from being under the influence of a substance that is illegal or impairs the ability to supervise or perform duties.

Allegation: alleged lack of supervision and intoxication of the provider.

Determination: Substantiated

Findings: During the inspection, it was determined the provider was under the influence of a substance that impairs the ability to supervise children while at the program. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/16/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**




**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**


**Low Risk Non-Compliances**

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-18 Attendance

Code: The program is required to maintain attendance records.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number(s) 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed.
3. The original attendance documentation was not kept at the program for a period of one year.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/16/2023




Department of Education  
Department of Job and Family Services