



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                                |                              |                                   |
|--|------------------------------|-----------------------------------|
| Program Name<br>The Children's House           | Program Number<br>2200022758 | Program Type<br>Child Care Center |
| Address<br>5433 Madison Rd Cincinnati OH 45227 |                              | County<br>HAMILTON                |

| Inspection Information          |                              |                             |                                  |
|---------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint    |                              | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Kristin Blassingame | Inspection Day<br>01/09/2023 | Begin Time<br>9:30 AM       | End Time<br>11:00 AM             |

| Summary of Findings     |                                     |                       |                        |                   |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>6 | No. Rules with Non-compliances<br>2 | No. Serious Risk<br>0 | No. Moderate Risk<br>0 | No. Low Risk<br>2 |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |
|--|--------------------------|----------------|---------|
| Group  | Age Group/Range          | Ratio Observed | Comment |
| Pre K LA                                     | 4 years to < 5 years     | 1 to 11        |         |
| PS STEAM                                     | 3 years to < 4 years     | 2 to 9         |         |
| Toddler 3                                    | 30 months to < 36 months | 2 to 10        |         |
| Infant 1                                     | 0 to < 12 months         | 3 to 7         |         |
| Infant 2                                     | 0 to < 12 months         | 3 to 9         |         |
| Toddler Butterflies                          | 18 months to < 30 months | 2 to 10        |         |
| PS Music and Movement                        | 4 years to < 5 years     | 2 to 6         |         |
| Toddler Stars                                | 18 months to < 30 months | 2 to 11        |         |
| Toddler Bubbles                              | 18 months to < 30 months | 2 to 11        |         |
| Toddler Waves                                | 18 months to < 30 months | 2 to 9         |         |



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Environment

Code: The program is required to maintain a temperature above 65 degrees.

Allegation: Allegation: the center went without heat for 3 days.

Determination: Substantiated

Findings: During the inspection, it was determined that the indoor temperature at the program had fallen below 65 degrees Fahrenheit. An indoor temperature which does not fall below 65 degrees Fahrenheit must be maintained. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/11/2023

#### Domain:05 Health & Safety

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to identify and respond to communicable diseases.

Allegation: Allegation: Positive cases of COVID-19 not reported.

Determination: Substantiated

Findings: During the inspection, it was determined the program did not meet the requirements for responding to a communicable disease as noted in number 2 below.

1. The program did not follow the instructions on the JFS 08087 "Ohio Communicable Disease Chart".
2. The program did not report a communicable disease that is required to be reported to the local health department to ODJFS in OCLQS by the end of the next business day.

Technical assistance was provided at the time of inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

### Summary of Additional Non-Compliances

### Serious Risk Non-Compliances



**No Additional Serious Risk Non-Compliances were observed during this inspection**

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**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**

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