# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
The Children's House	2200022758	Child Care Center			
Address	County				
5433 Madison Rd Cincinnati OH 4	HAMILTON				

Inspection Information						
Inspection Type			Inspection Scope		Inspection Notice	
Complaint		Partial		Unannounced		
Reviewer(s) Kristin Blassingame		Inspection	ion Day Begin Tir		n Time	End Time
		03/16/20	23	9:15	AM	10:20 AM
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Risk		(	No. Moderate Risk	No. Low Risk
2	2		0		0	2

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Pre K LA	4 years to < 5 years	1 to 12		
PS STEAM	3 years to < 4 years	2 to 14		
Toddler Bubbles	30 months to < 36 months	2 to 9		
Preschool rainbow	3 years to < 4 years	2 to 12		
Toddler Butterflies	18 months to < 30 months	2 to 11		
Toddler Stars	12 months to < 18 months	2 to 7		
Preschool	3 years to < 4 years	1 to 9		
Infant 1	0 to < 12 months	2 to 5		
Infant 2	0 to < 12 months	3 to 10		
Toddler waves	18 months to < 30 months	2 to 7		



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Allegation: Inappropriate guidance and management.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/16/2023

## Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report For Child Care" to parents or the person picking up the child on the day of the incident.

Allegation: Allegation: there was no incident report completed.

**Determination**: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report For Child Care" on the day of the incident, as required by the rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

# **Summary of Additional Non-Compliances**

### **Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection



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Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection