



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Helping Hands Childcare and Wellness Center II llc	Program Number 2200023203	Program Type Child Care Center
Address 1551 West River rd. N Elyria OH 44035		County LORAIN

Inspection Information				
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced	
Reviewer(s) ELAINE OBRIEN	Inspection Day 01/05/2022	Begin Time 8:45 AM	End Time 9:30 AM	
Reviewer(s) ELAINE OBRIEN	Inspection Day 01/13/2022	Begin Time 8:00 AM	End Time 9:30 AM	
Reviewer(s) ELAINE OBRIEN	Inspection Day 02/18/2022	Begin Time 6:00 AM	End Time 9:30 AM	
Summary of Findings				
No. Rules Verified 10	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Combined age group	Mixed Age Group	1 to 4	Infant through PS combined due to low attendance



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-13-16 Incident/Injury

Code: The program is required to provide a copy of the JFS 01299 "Incident/Injury Report" to parents at the time of pick up.

Allegation: Caller alleged that a child was injured and an incident report was not provided at pick up

Determination: Substantiated

Findings: During the inspection, it was determined that parents or a person picking up a child did not receive the JFS 01299 "Incident/Injury Report" on the day of the incident, as required by the rule. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/20/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number(s) 5 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: Staff in the classroom was engaged in other duties and did not take steps to prevent an infant in a crib from being injured by another child..

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/20/2022

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs

Code: The program is required to provide a safe and sufficient barrier to separate the play and sleeping space.

Findings: During the inspection, it was determined that the barrier between the play and sleeping space did not meet the requirements as noted in number(s) 7 below:

1. No barrier had been provided
2. The barrier did not prevent the infants from entering the sleeping area.
3. The barrier was not safe.
4. The barrier was not sturdy.
5. The barrier impaired staff's ability to see and hear all sleeping infants in their cribs.
6. The barrier was inadequate.
7. Other The barrier did not prevent the older children in a mixed age classroom from entering the crib area.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Please submit the corrective action taken.

Corrective Action Plan Due: 03/20/2022



Department of Education
Department of Job and Family Services

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