

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                   |                |                   |  |  |  |
|-----------------------------------|----------------|-------------------|--|--|--|
| Program Name                      | Program Number | Program Type      |  |  |  |
| LOVING CUP KIDS ACADEMY OF LORAIN | 2200023206     | Child Care Center |  |  |  |
| Address                           |                | County            |  |  |  |
| 2325 BROADWAY LORAIN OH 44052     |                | LORAIN            |  |  |  |

| Inspection Information             |                        |            |                  |            |                   |              |
|------------------------------------|------------------------|------------|------------------|------------|-------------------|--------------|
| Inspection Type                    |                        |            | Inspection Scope |            | Inspection Notice |              |
| Complaint                          |                        |            | Partial          |            | Unannounced       |              |
| Reviewer(s) Erica Adams Inspection |                        | Inspection | n Day            | Begin Time |                   | End Time     |
| 06/17/20                           |                        | 24         | 3:00 PM          |            | 4:00 PM           |              |
| Summary of Findings                |                        |            |                  |            |                   |              |
| No. Rules Verified                 | No. Rules with Non-cor | mpliances  | No. Serious Risk | (          | No. Moderate Risk | No. Low Risk |
| 8                                  | 3                      |            | 0                |            | 1                 | 2            |

| Staff-Child Ratios at the Time of Inspection |                          |                |                 |  |  |
|--|--------------------------|----------------|-----------------|--|--|
| Group  | Age Group/Range          | Ratio Observed | Comment         |  |  |
| Infant                                       | 0 to < 12 months         | 3 to 4         | Programming     |  |  |
| Toddler                                      | 18 months to < 30 months | 1 to 4         | Nap             |  |  |
| Preschool                                    | School-Age to < 11 years | 1 to 9         | Nap/Programming |  |  |
|  |                          |                | - PS + 1 SA     |  |  |
| School Age                                   | School-Age to < 11 years | 1 to 11        | Programming     |  |  |



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: There is a mice infestation.

**Determination**: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/18/2024

#### **Domain:04 Indoor/Outdoor Space**

Rule: 5101:2-12-11 Outdoor Play Equipment

Code: The program is required to provide equipment that does not pose a safety risk and must follow the manufacturer's guidelines for assembling, installing and using the equipment.

Allegation: Outdoor play equipment is unsafe.

Determination: Substantiated

Findings: During the inspection, it was determined that outdoor play equipment was unsafe or not used as intended as noted in number(s) 3, 4, and 17 below:

- 1. There was rust exposed.
- 2. There were protruding bolts.
- 3. There were cracks.
- 4. There were holes.
- 5. There was splintering wood.
- 6. There were sharp edges or points.
- 7. There were lead hazards.
- 8. There were toxic substances.
- 9. There were tripping hazards.
- 10. There was chipped and/or peeling paint.
- 11. The sandbox was not covered when the program was closed or during non-daylight hours.
- 12. Outdoor equipment, [ ] was not developmentally appropriate.
- 13. Outdoor equipment, [ ], was placed in the main traffic pattern.
- 14. Outdoor play equipment, [ ], was positioned too closely together, posing a risk of injury if a child were to fall from one piece of equipment into another.
- 15. Outdoor equipment, [ ], was not securely anchored but did not present a risk of imminent danger of the structure collapsing when children are using the equipment

- 16. Outdoor equipment, [ ], was 30 inches or more from the ground and did not have a protective barrier that would prevent a child from falling off this piece of equipment.
- 17. The manufacturer's guidelines for assembly and installation were not followed for the slide, in that the cracked and broken slide was repaired with cardboard.
- 18. Functionally linked equipment was used by preschool-age children and the distance between two adjacent pieces of equipment exceeded 12 inches.
- 19. Functionally linked equipment was used by school-age children and the distance between two adjacent pieces of equipment exceeded 18 inches.

20. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/18/2024

### Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Outdoor Space Requirements

Code: The program is required to have an outdoor play space free from immediate risk.

Allegation: There is a gap in the playground fence, which does not ensure children are not able to leave the playground area.

Determination: Substantiated

Findings: During the inspection, it was determined that an area was used which was not protected from traffic and other hazards by a continuous fence in good condition, or natural barrier, that ensured children were not able to leave the playground area. The fence or natural barrier was determined to present an immediate risk for a child to be able to leave the playground as noted in number 2 below:

- 1. The fence, natural barrier, or combination of fence and natural barrier was not continuous.
- 2. The fencing had a gap between the bottom of the fence and the ground through which children could leave the playground.
- 3. The gate was broken and did not close.
- 4. The latch on the gate was broken.
- 5. The gate had no latch.
- 6. The fencing was broken.
- 7. The latch was easily opened by children on the playground.
- 8. The latch was not engaged to prevent children from opening the gate.
- 9. The portable fencing approved for use by the Department was not being used.

10. Other [ ].

Discontinue use of the playground and provide a space for outdoor play which is well defined by a continuous fence or natural barrier and protected from other hazards. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/18/2024

| Serious Risk Non-Compliances   |
|--|
| No Additional Serious Risk Non-Compliances were observed during this inspection  |
|  |
| Moderate Risk Non-Compliances  |
| No Additional Moderate Risk Non-Compliances were observed during this inspection |
|  |
| Low Risk Non-Compliances   |
| No Low Additional Risk Non-Compliances were observed during this inspection      |
|  |