



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Childtime Children's Centers	Program Number 2210023944	Program Type Child Care Center
Address 2603 Riverside Drive Painesville OH 44077	County LAKE	

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) RENADA FITCH	Inspection Day 06/29/2023	Begin Time 10:45 AM	End Time 11:30 AM
Reviewer(s) RENADA FITCH	Inspection Day 07/12/2023	Begin Time 11:00 AM	End Time 12:15 PM

Summary of Findings				
No. Rules Verified 8	No. Rules with Non-compliances 5	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 5

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Prek 2		1 to 12	
Prek 2		2 to 16	Day 2
Infant 1	0 to < 12 months	3 to 8	Day 1
Infant 1		2 to 8	Day 2
Infant 2	12 months to < 18 months	1 to 6	Day 1
Infant 2	12 months to < 18 months	1 to 3	Day 2
Toddler 1		2 to 10	Day 2
Toddler 1		1 to 7	Day 1
Toddler 2		2 to 12	Day 1
Toddler 2		2 to 12	
Preschool 1		1 to 10	Day 1
Preschool 1		2 to 10	Day 2
Preschool 2		1 to 12	
Preschool 2		2 to 16	
PreK 1		2 to 21	Day 1
PreK 1		1 to 14	
Schoolage 1		1 to 12	Day 1
Schoolage 1		1 to 13	Day 2
Schoolage 2		2 to 28	Day 1
Schoolage 2		2 to 24	Day 2



Department of Education  
Department of Job and Family Services



### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

**Allegation:** It was alleged that an infant sucked on a teacher's shoe, while the teacher was unaware.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that children were not being properly supervised as noted in number(s) 1 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: an infant was able to.

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/12/2023

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean restroom with the appropriate materials available.

**Allegation:** It was alleged that the PreK restroom was not kept clean.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined that unsanitary conditions, as noted in number(s) 6,8,9 below, were in the PreK restroom:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. The toilet(s) were not flushed.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.



9. Other: toilet paper and paper towels on the floor.

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/12/2023

#### **Domain:02 Safe & Sanitary Environment**

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to follow the cleaning schedule for equipment.

Allegation: It was alleged that toys were not cleaned/ sanitized when needed in the infant class.

Determination: Substantiated

Findings: During the inspection, it was determined that items designed to be placed in a child's mouth were not being washed and sanitized, as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/12/2023

#### **Domain:05 Health & Safety**

Rule: 5101:2-12-16 Management of Communicable Disease

Code: The program is required to notify the parent of any child who is exhibiting symptoms of an illness.

Allegation: It was alleged that the program was not properly managing communicable diseases.

Determination: Substantiated

Findings: During the inspection, it was determined that procedures for isolating a child due to a suspected communicable disease were not followed for the requirement(s) listed in number(s) 2 below:

1. Within sight and hearing of a staff member at all times
2. Cared for in another room or portion of a room away from other children
3. Provided with a cot or mat
4. After use, cot or mat was not properly sanitized

Technical assistance was provided at the time of inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/12/2023



### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection


#### Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection


#### Low Risk Non-Compliances

##### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number(s) 5 below:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.



Corrective Action Plan Due: 08/12/2023