



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Caterpillars to butterflies superior	Program Number 2210024673	Program Type Child Care Center
Address 10933 superior Cleveland OH 44106		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 05/02/2022	Begin Time 11:30 AM	End Time 2:00 PM

Summary of Findings				
No. Rules Verified 12	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 4

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	1 to 5	1st
Toddlers	18 months to < 30 months	2 to 7	1st
Preschoolers	30 months to < 36 months	1 to 8	1st



Complaint Allegations

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements
Code:

Allegation: Complainant alleged that the program is not following the menu/ serving the required foods in the meals.

Determination: Substantiated

Findings: During the inspection, the requirements of the rule regarding meals and snacks were discussed including portion sizes for meals, best practices and food group requirements for each type of meal.

Risk Level:

Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements
Code: The program is required to post the current weekly menu in a noticeable location that is accessible to parents and note any substitutions at the time of the change.

Allegation: Complainant alleged that the program is not following the menu/ serving the required foods in the meals.

Determination: Substantiated

Findings: During the inspection, it was determined that the program's weekly menu did not meet the requirement as noted in number 6 below.

1. The menu was not posted.
2. The posted menu was not in a visible place readily accessible to parents.
3. The menu was not currently dated.
4. The entire menu was substituted.
5. At least one item on menu did not match what was served.
6. The meal or snack served did not match the posted menu.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule. Based on the information obtained during the investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 06/11/2022

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs
Code:



Allegation: Complainant alleged that the program does not have a clean, labeled crib for each child in attendance.

Determination: Substantiated

Findings: During the inspection, the requirements of the rule regarding cribs were discussed including that all parts of the crib and mattress must be cleaned and sanitized monthly, when soiled and before another child uses it. We also discussed that the crib sheets must be changed weekly, when soiled and before another child uses that crib.

Risk Level:

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs

Code: The program is required to label all cribs.

Allegation: Complainant alleged that the program does not have a clean, labeled crib for each child in attendance.

Determination: Substantiated

Findings: During the inspection, it was determined that at least one crib was not labeled with the child's name, as required by this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule. Based on the information obtained during the investigation, the allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 06/11/2022

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have the information listed in rule on all attendance records.

Findings: During the inspection, it was determined that the attendance records did not include the required information listed in numbers 2 & 5 below:

1. The name of the child.
2. The birth date of the child.
3. The assigned group.
4. The child's weekly schedule.
5. The time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/11/2022

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Equipment

Code: The program is required to use straps on equipment that is manufactured with straps.

Findings: During the inspection, it was determined that the following equipment was not used according to manufacturer's guidelines as noted in number 2 below:

1. The straps were missing on the [].
2. The straps were attached, but were not used on a high chair.
3. The straps were attached and were used, but were not used in a safe manner.
4. Manufacturer's guidelines for the [] were not followed in that [].

Provide staff training. Submit the program's corrective action plan, which includes a statement that training has been provided, to the Department to verify compliance with the requirements of this rule.



Department of Education
Department of Job and Family Services

Corrective Action Plan Due: 06/11/2022