



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Childcare Solutions L.L.C. 3	Program Number 2210024938	Program Type Child Care Center
Address 721 Boardman Poland Rd Ste104a Boardman OH 44512		County MAHONING

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) KATHLEEN BONACCI	Inspection Day 01/31/2024	Begin Time 12:14 PM	End Time 3:33 PM
Reviewer(s) KATHLEEN BONACCI	Inspection Day 03/11/2024	Begin Time 4:00 PM	End Time 4:30 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant/Toddler 1a	0 to < 12 months	2 to 10	Sleeping Bouncers Feeding
Preschool 1	3 years to < 4 years	1 to 6	Nap
Preschool 2	3 years to < 4 years	1 to 8	Nap
Infant/Toddler 1b	18 months to < 30 months	2 to 10	Nap



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:00 License & Approvals

Rule: 5101:2-12-03 Inspection Requirements

Code: The program staff is required to provide true and accurate information.

Allegation: Child Care Staff members submitted misleading information by submitting altered and false education diplomas to the program as proof of their high school graduation .

Determination: Substantiated

Findings: During the inspection, it was determined that the program's staff provided misleading/ falsified information, in that the staff members provided altered high school diplomas as proof of their high school graduation. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/19/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



--

Low Risk Non-Compliances

Domain:08 Staff Files

Rule: 5101:2-12-03 Inspection Requirements

Code: The program staff is required to have educational verification on file at the program or in the Ohio Professional Registry.

Findings: In review of the staff records, it was determined that verification of a high school education was not on file nor verified in the Ohio Professional Registry for Child Care Staff Member listed on the Employee Record Chart, as required. Submit the program's corrective action plan, which includes a copy of the verification of a high school education, to the Department to verify compliance with the requirements of this rule.