



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Childcare Solutions L.L.C. 3	Program Number 2210024938	Program Type Child Care Center
Address 721 Boardman Poland Rd Ste104a Boardman OH 44512		County MAHONING

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) KATHLEEN BONACCI	Inspection Day 09/18/2024	Begin Time 10:50 AM	End Time 5:17 PM

Summary of Findings				
No. Rules Verified 10	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant	0 to < 12 months	3 to 7	Feeding Sleeping Walker Table for snack
Infant	0 to < 12 months	3 to 7	Diaper change Feeding Sleeping (cots & crib)
Infant/Toddler	12 months to < 18 months	2 to 10	Bye Bye Buggy Ride 14 months- 34 months
Infant/Toddler	12 months to < 18 months	2 to 10	Nap
Combined preschool groups	3 years to < 4 years	1 to 12	Art activity Free Play
Combined preschool groups	3 years to < 4 years	1 to 12	Nap
School age	School-Age to < 11 years	0 to 0	Not in attendance .



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program staff used in ratio are to refrain from other duties that would not allow them to provide appropriate care and supervision of the children in their group.

Allegation: The staff are on their personal cell phones while supervising children.

Determination: Substantiated

Findings: During the inspection, it was determined that Child Care Staff Members who were used in the staff/child ratio were engaged in other duties such as noted in number 6 below and, therefore, were unable to provide appropriate care and supervision to the children:

1. Cooking;
2. Cleaning that interferes with supervision;
3. Paperwork;
4. Talking on the phone for extended time;
5. Engaging in a conversation with a parent for an extended period of time;
6. Other: Staff keep their phones on their person and have been observed on their phones while supervising children (taking calls and completing training hours in OCCRRA during the children's nap period). Administartor acknowledged a problem that they are attempting to resolve the problem with a point system to monitor with consequences (keeping phones in lockers, sent home for the day, suspension , possible termination).

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/31/2024

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Infant Daily Care

Code: The program staff is required to hold infants or have the infant sitting up while feeding. The program staff may not place an infant in a crib with a bottle.

Allegation: Bottles were observed propped when feeding infants in their rockers.

Determination: Substantiated

Findings: During the inspection, it was determined that the program did not meet the requirements for bottle feeding as noted in number 1 below:

1. Bottles have been propped for an infant's feeding. This was observed at the time of this inspection.
2. An infant was placed in a crib with a bottle.
3. An infant was not held or fed sitting up for bottle feedings.



Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/31/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection



Department of Education
Department of Job and Family Services

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