

Center Licensing Inspection Full Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | | |
|--|--------------------------------------|-----------------------------------|-------------------|
| Program Name Helpful hands learning center | Program Number 2210025006 | Program Type Child Care Center | |
| Address 1271 Morse Rd Columbus OH 43229 | | County FRANKLIN | |
| Building Approval Date 03/19/2010 | Use Group/Code E | Occupancy Limit | Maximum Under 2 ½ |
| Fire Inspection Approval Date 03/02/2021 | Food Service Risk Level Level III | | |

| Inspection Information | | |
|-------------------------------|--------------------------|----------------------------------|
| Inspection Type Monitor | Inspection Scope Full | Inspection Notice Unannounced |
| Inspection Date 05/05/2026 | Begin Time 9:30 AM | End Time 11:45 AM |
| Reviewer: Andrea Clark | | |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 3 | No. Rules with Non-compliances 3 | No. Serious Risk 0 | No. Moderate Risk 1 | No. Low Risk 3 |

| License Capacity and Enrollment at the Time of Inspection | | | | |
|---|------------------|------------|-----------|-------|
| Age Group | License Capacity | Enrollment | | |
| | Totals | Full Time | Part Time | Total |
| Infant (Birth to < 18 m) | | 11 | 0 | 11 |
| Young Toddler | | 8 | 0 | 8 |
| Total Under 2 ½ Years | 92 | 19 | 0 | 19 |
| Older Toddler | | 3 | 0 | 3 |
| Preschool | | 36 | 0 | 36 |
| School Age | | 31 | 0 | 31 |
| Total Capacity/Enrollment | 92 | 70 | 0 | 89 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|-----------------|----------------|---------|
| Group | Age Group/Range | Ratio Observed | Comment |

| | | | |
|------------|--------------------------|---------|---|
| Infant | 0 to < 12 months | 1 to 8 | Arrival ratio @ 9:30 AM. |
| Toddler A | 18 months to < 30 months | 1 to 5 | Arrival ratio @ 9:30 AM. 1 child in Toddler B. |
| Toddler B | 18 months to < 30 months | 1 to 5 | Arrival ratio @ 9:30 AM. Includes 1 child from Toddler A. |
| Preschool | 3 years to < 4 years | 2 to 17 | Arrival ratio @ 9:30 AM. |
| Pre-K | 4 years to < 5 years | 1 to 12 | Arrival ratio @ 9:30 AM. |
| School Age | | 0 to 0 | Group not in attendance during inspection. |

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03 and 5180:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

No Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Finding: During the inspection, a ratio of 1 child care staff member(s) for 8 children was determined to have occurred for the Infant group when the situation in number(s) 1 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/04/2026

Low Risk Non-Compliances

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-20 Cots and Napping

Code: The program is required to provide a quiet space to rest.

Finding: During the inspection, it was determined that a quiet space was not provided, as required by this rule, for children who want to rest, nap or sleep. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/06/2026

Domain: 07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs

Code: The program is required to space cribs two feet apart when in use.

Finding: During the inspection, it was determined that cribs were not two feet apart when in use, as required by this rule. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/04/2026

Domain: 07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs

Code: The program is required to provide cribs with mattresses in good condition and sheets that are not too large or too small for the crib.

Finding: During the inspection, it was determined that sheets, mattresses and/or mattress covers did not meet the rule requirement as noted in number(s) 1 below:

1. At least one crib did not have a sheet.
2. At least one sheet was too large.
3. At least one sheet was too small.
4. At least one sheet was torn.
5. The mattress was not at least one and one-half inches thick.
6. The mattress was not firm.
7. There was space between the mattress and the sides and end panels of the crib which exceeded one and one-half inches.
8. The mattress cover was not waterproof.
9. The mattress cover was torn.
10. Other: [].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/04/2026

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Rules In-Compliance/Not Verified

| Rule | Status | Documenting Statement(s), If applicable |
|--|--------------|---|
| 5180:2-12-16 Written Disaster Plan | Not Verified | |
| 5180:2-12-02 License Posted | Not Verified | |
| 5180:2-12-04 Building Department Inspection | Not Verified | |
| 5180:2-12-02 Current Information | Not Verified | |
| 5180:2-12-03 Inspection Requirements | Not Verified | |
| 5180:2-12-04 Fire Inspection | Not Verified | |
| 5180:2-12-04 Food Service Requirements | Not Verified | |
| 5180:2-12-05 Denial, Revocation and Suspension | Not Verified | |
| 5180:2-12-07 Administrator Qualifications | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |

| | | |
|---|---------------|--|
| 5180:2-12-07 Administrator Responsibilities/Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-07 Written Program Policies and Procedures | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-08 Medical Statement | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-08 Child Care Staff Member Educational Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-08 Orientation Training & Whistle Blower Protection | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-09 Background Check Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-10 Health Training Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-10 Professional Development Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-11 Indoor Space Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-11 Separation of Children Under 2 1/2 Years | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-11 Outdoor Space Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-11 Outdoor Play Equipment | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-11 Outdoor Play Fall Zones | Not Verified | |

| Rule | Status | Documenting Statement(s), If applicable |
|--|--------------|---|
| 5180:2-12-12 Safe Equipment | Not Verified | |
| 5180:2-12-12 Safe Environment | Not Verified | |
| 5180:2-12-13 Sanitary Equipment and Environment | Not Verified | |
| 5180:2-12-13 Handwashing Requirements | Not Verified | |
| 5180:2-12-13 Smoke Free Environment | Not Verified | |
| 5180:2-12-13 Toothbrushing Requirements | Not Verified | |
| 5180:2-12-14 Transportation - Driver Requirements | Not Verified | |
| 5180:2-12-14 Transportation and Field Trip Procedures | Not Verified | |
| 5180:2-12-14 Transportation - Vehicle Requirements | Not Verified | |
| 5180:2-12-15 Child Medical and Enrollment Records | Not Verified | |
| 5180:2-12-15 Medical/Physical Care Plans | Not Verified | |
| 5180:2-12-16 Medical, Dental, and General Emergency Plan | Not Verified | |

| Rule | Status | Documenting Statement(s), If applicable |
|---|--------------|---|
| 5180:2-12-16 Emergency Drills | Not Verified | |
| 5180:2-12-16 First Aid/Standard Precautions | Not Verified | |
| 5180:2-12-16 Management of Communicable Disease | Not Verified | |
| 5180:2-12-16 Incident/Injury Reporting | Not Verified | |
| 5180:2-12-17 Daily Schedule | Not Verified | |
| 5180:2-12-17 Daily Outdoor Play | Not Verified | |
| 5180:2-12-17 Materials and Equipment | Not Verified | |
| 5180:2-12-18 License Capacity | Not Verified | |
| 5180:2-12-18 Group Size | Not Verified | |
| 5180:2-12-18 Attendance Records | Not Verified | |
| 5180:2-12-19 Supervision | Not Verified | |
| 5180:2-12-19 Child Guidance | Not Verified | |
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| Rule | Status | Documenting Statement(s), If applicable |

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|---|---------------|--|
| 5180:2-12-22 Meal and Snack Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-21 Evening and Overnight Care | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-22 Fluid Milk Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-22 Safe Food Handling/Storage | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-23 Infant Daily Care | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-23 Diapering and Toilet Training | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-23 Infant Bottle and Food Preparation | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-24 Swimming and Water Safety Requirements | Not Verified | |
| Rule | Status | Documenting Statement(s), If applicable |
| 5180:2-12-25 Medication Administration | Not Verified | |