



Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|------------------------------|-----------------------------------|
| Program Name Que's Angels LLC | Program Number 2210025236 | Program Type FCC - Type B Home |
| Address 175 Huey Avenue Cincinnati OH 45233 | | County HAMILTON |

| Inspection Information | | | |
|-----------------------------|------------------------------|--------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) Lindsey Sweeney | Inspection Day 06/05/2025 | Begin Time 5:15 PM | End Time 5:40 PM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 4 | No. Rules with Non-compliances 3 | No. Serious Risk 1 | No. Moderate Risk 1 | No. Low Risk 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|-----------------|----------------|---------|
| Group | Age Group/Range | Ratio Observed | Comment |
| | | | |

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 08 Staff Files

Rule: 5180:2-13-09 Background Checks

Code: Individuals associated to the program are required to request background checks.

Allegation: Allegation: a unreproted house holdmember in the home does not have a background check

Determination: Substantiated

Findings: In review of the staff records, it was determined that a resident of the home turned 18 years of age moved into the home and background checks were not requested within 10 business days. Submit the program's corrective action plan, which includes a copy of the resident's JFS 01176, to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/09/2025

Domain: 08 Staff Files

Rule: 5180:2-13-07 Provider Responsibilities

Code: The program is required to notify the county agency of any change in the household composition.

Allegation: Allegation: Proivder is not reporteding a house hold member

Determination: Substantiated

Findings: During the inspection, it was determined the provider did not update OCLQS as noted in the following number 1 below:

1. A change in household composition including someone joining the household or leaving the household within five calendar days.
2. An individual staying in the home for more than ten consecutive calendar days.

Submit the program's corrective action plan to verify compliance with this rule.

Risk Level: Low

Corrective Action Plan Due: 07/09/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances**Domain: 00 License & Approvals**

Rule: 5180:2-13-03 Inspection Requirements

Code: The program is required to allow the Department access to the program.

Findings: During the inspection or complaint investigation, Department staff were denied access by the program, the Investigator and supervisor were denied access by the program, in that the provider was standing behind the storm door and stated that they did not have any kids and the Investigator and supervisor were not coming in her house and they could tell her the complaint through the door. The Investigator and supervisor were denied access, and the complaint was not talked about..

Corrective Action Plan Due: 06/11/2025

Moderate Risk Non-Compliances**No Additional Moderate Risk Non-Compliances were observed during this inspection****Low Risk Non-Compliances****No Additional Low Risk Non-Compliances were observed during this inspection**



**Department of
Children & Youth**

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