Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Primrose School of North Ridgeville	Program Number 2210025319	Program Type Child Care Center
Address 32121 Cook Rd. North Ridgeville OH 44039		County LORAIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 10/02/2026	Begin Time 9:00 AM	End Time 10:30 AM	Reviewer: PATRICIA REMINGTON

Summary of Findings			
No. Requirements Verified 5	No. Requirements with Non-compliances 1		No. Requirements Compliant 4
No. Serious Risk 1	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
4 year olds	4 years to < 5 years	1 to 13		9:40am
3's	3 years to < 4 years	1 to 11		9:50am
2 1/2 to 3 years	30 months to < 36 months	2 to 15		9:50am
Young infants	0 to < 12 months	1 to 4		9:20am
Infants Older	12 months to < 18 months	2 to 8		9:20am

Toddler 1	18 months to < 30 months	2 to 10		9:40am
Toddler 2	30 months to < 36 months	2 to 16		9:15am
EP2	18 months to < 30 months	2 to 7		9:25am
Pre K	4 years to < 5 years	1 to 13		9:30am
4 and 5's	4 years to < 5 years	1 to 8		9:45am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: Children were not protected from inappropriate staff behavior.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to the inspection and interview with the staff.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review.

Ohio Department of Children & Youth

The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection