# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details				
Program Name	Program Number	Program Type		
La Petite Academy	2210025450	Child Care Center		
Address		County		
10102 Woodcrest Way New Albany OH 43054		FRANKLIN		

Inspection Information						
Inspection Type				Inspe	ection Scope	Inspection Notice
Complaint			Partial		Unannounced	
Reviewer(s) Sara Goke		Inspection	n Day	Begin Time		End Time
		06/13/20	06/13/2022 10:30 AM		1:15 PM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-cor	mpliances	No. Serious Risk	(	No. Moderate Risk	No. Low Risk
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Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Preschool 1	3 years to < 4 years	1 to 12	Arrival	
Preschool 2	3 years to < 4 years	2 to 15	Arrival	
2's B	18 months to < 30 months	2 to 14		
Kindergarten/Schoolage	School-Age to < 11 years	1 to 16		
4's	4 years to < 5 years	2 to 27		
2's A	18 months to < 30 months	1 to 8		
Infant A	0 to < 12 months	2 to 12		
Infant B	0 to < 12 months	2 to 14	Out of ratio	
Infants C	12 months to < 18 months	2 to 12		



## **Complaint Allegations**

If the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited. Ohio Administrative Code 5101: 2-12-03 details the process for submitting a request for a review if a program disagrees with a licensing finding. The request for review must be submitted within seven days from the receipt of the licensing report.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program does not maintain the appropriate staff to child ratio for each group served.

**Determination**: Substantiated

Findings: During the inspection, a ratio of 2 child care staff member(s) for 14 children was determined to have occurred for the Infant B group when the situation in number(s) 2 below occurred:

- 1. A child care staff member stepped out of the room.
- 2. A child care staff member had not arrived at work on time.
- 3. Children were present who were not scheduled to be there.
- 4. A child care staff member was unable to work.
- 5. A child was injured in that group.
- 6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
- 7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
- 8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
- 9. Ratio was doubled for more than two hours while children were napping.
- 10. Ratio was doubled while children were napping for a group that included at least one infant.
- 11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
- 12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
- 13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
- 14. The child care staff member did not return to the group after allowing access to the school age only program.
- 15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/24/2022

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: The program staff does not supervise children in their assigned group by sight and hearing.

Determination: Substantiated



Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 2 below:

- 1. Child(ren) were left unattended once.
- 2. Child(ren) were left unattended more than once.
- 3. Child(ren) left the group and were unattended.
- 4. Child care staff were using a baby monitor to supervise children.
- 5. Child care staff were using a walkie talkie to supervise children.
- 6. Child care staff were using mirrors to view children in another room.
- 7. Child care staff were using a video camera instead of physically being present in the room.
- 8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/24/2022

## Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: The program is not kept clean to prevent an infestation of insects or rodents.

**Determination**: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/24/2022

# Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment

Code: The program is required to provide a clean and healthy environment.

Allegation: The program does not provide a clean and healthy environment.

**Determination**: Substantiated

Findings: During the inspection, it was determined that the following unsanitary conditions were at the program: dirty tables, floors, walls, equipment. A clean and healthy environment, including furniture, materials and equipment must be provided, and the program shall be cleaned daily. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/24/2022

#### **Domain:03 Postings & Equipment**

Rule: 5101:2-12-17 Materials and Equipment

Code: The program is required to have enough equipment for all children in care.

Allegation: The program does not have enough equipment for all children in care.

Determination: Substantiated

Findings: During the inspection, it was determined that equipment, materials, and furnishings provided for indoor and outdoor play did not meet the requirement of the rule as noted in number(s) 2 below:

- 1. Not varied and adequate to meet the developmental needs of the children;
- 2. Not sufficient that each child can be actively involved in an activity.- Not enough chairs in the SA room for all children to be seated at a table for mealtimes

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/24/2022

## Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Outdoor Space Requirements

Code: The program is required to have an outdoor play space free from debris.

Allegation: The program does not have an outdoor play space free from debris

Determination: Substantiated

Findings: During the inspection, it was determined that the outdoor area was littered with debris. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/24/2022

## Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training

Code: The program staff is required to wash all soiled areas of a child's body with a wash cloth or disposable wipe.

Allegation: The program staff does not wash all soiled areas of a child's body with a wash cloth or disposable wipe.

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Findings: During the inspection, it was determined that the program did not wash all soiled areas of the child's body with a wash cloth, which was then appropriately sanitized, or a disposable wipe. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 07/24/2022

# **Summary of Additional Non-Compliances**

Serious Risk Non-Compliances	
No Additional Serious Risk Non-Compliances were observed during this inspection	
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Moderate Risk Non-Compliances	<b>—</b>
No Additional Moderate Risk Non-Compliances were observed during this inspection	_
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## **Low Risk Non-Compliances**

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.



Findings: During the inspection, group size limitations were not maintained for the group of Infant B as it was determined there were 14 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/24/2022