



## Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                                   |                              |                                   |
|---|------------------------------|-----------------------------------|
| Program Name<br>Sophia's Little Miracle Childcare | Program Number<br>2220025679 | Program Type<br>FCC - Type A Home |
| Address<br>1869 Airport Hwy Toledo OH 43609       |                              | County<br>LUCAS                   |

| Inspection Information    |                              |                          |                                  |
|---------------------------|------------------------------|--------------------------|----------------------------------|
| Inspection Type Complaint |                              | Inspection Scope Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Gehan Kamel   | Inspection Day<br>06/14/2023 | Begin Time 1:30 PM       | End Time 2:40 PM                 |

| Summary of Findings     |                                     |                       |                        |                   |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>2 | No. Rules with Non-compliances<br>1 | No. Serious Risk<br>0 | No. Moderate Risk<br>1 | No. Low Risk<br>0 |

| Staff-Child Ratios at the Time of Inspection |                 |                |         |
|--|-----------------|----------------|---------|
| Group  | Age Group/Range | Ratio Observed | Comment |
|  |                 |                |         |



### Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-19 Child Guidance

Code: The program staff is required to use appropriate behavior management techniques.

Allegation: allegations of Inappropriate guidance techniques used and threatening and inappropriate language used by staff member and household residence/ visitors /significant others.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used inappropriate techniques when managing unacceptable behavior with children, in that the following number 1 was prohibited:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain children by any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.
15. Use prone restraints on a child.

Submit the program’s corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/15/2023

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection



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**Moderate Risk Non-Compliances**

No Additional Moderate Risk Non-Compliances were observed during this inspection

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**Low Risk Non-Compliances**

No Additional Low Risk Non-Compliances were observed during this inspection

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