



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|------------------------------|-----------------------------------|
| Program Name Primrose School at Polaris | Program Number 2220026237 | Program Type Child Care Center |
| Address 561 Westar Blvd Westerville OH 43082 | | County FRANKLIN |

| Inspection Information | | | |
|------------------------------|------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) Andrea Clark | Inspection Day 02/12/2026 | Begin Time 9:00 AM | End Time 10:20 AM |

| Summary of Findings | | | | |
|-------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified 5 | No. Rules with Non-compliances 0 | No. Serious Risk 0 | No. Moderate Risk 0 | No. Low Risk 0 |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|---|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant 2 | 0 to < 12 months | 2 to 8 | Arrival ratio @ 9:00 AM. |
| Infant 1 | 0 to < 12 months | 2 to 5 | Arrival @ 9:00 AM. |
| Toddlers | 12 months to < 18 months | 2 to 7 | Arrival ratio @ 9:00 AM. |
| Early Preschool | 18 months to < 30 months | 2 to 10 | Arrival ratio @ 9:00 AM. |
| Preschool Pathways | 18 months to < 30 months | 2 to 11 | Arrival ratio @ 9:00 AM. |
| Preschool 1 | | 0 to 0 | Room not open, combined into Preschool 2. |
| Preschool 2 | 3 years to < 4 years | 2 to 14 | Arrival ratio @ 9:00 AM. - Combined with Preschool 1. |
| Pre-K 1 | 4 years to < 5 years | 2 to 18 | Arrival ratio @ 9:00 AM. - Combined with Transitional Kindergarten. |



**Department of
Children & Youth**

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|---------------------------|--|--------|---------------------------|
| Transitional Kindergarten | | 0 to 0 | Combined into Pre-K 1. |
|---------------------------|--|--------|---------------------------|

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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