

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Creative Kidz Learning Academy	Program Number 2220026883	Program Type Child Care Center
Address 2605 Broad Ave. NW Canton OH 44708	County STARK	

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SARAH HEIL-HINTON		Inspection Day 06/18/2025	Begin Time 2:30 PM	End Time 3:55 PM
Reviewer(s) SARAH HEIL-HINTON		Inspection Day 07/09/2025	Begin Time 7:00 AM	End Time 7:15 AM
Summary of Findings				
No. Rules Verified 11	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	1 to 4	Table Activities
Infants	0 to < 12 months	2 to 8	All groups combined: Playtime/Arrival (Day Two)
Toddlers	18 months to < 30 months	2 to 11	Naptime
Preschool	3 years to < 4 years	1 to 11	Naptime
School Age	School-Age to < 11 years	1 to 8	Naptime/Snacks

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-13 Smoke Free Environment

Code: The program is required to prohibit smoking on the premises.

Allegation: The program is not implementing a smoke free environment.

Determination: Substantiated

Findings: During the inspection, it was determined the program's outdoor smoking area was not far enough removed so that the children being cared for could not inhale the smoke and was in an area that can be seen by children. A nanny who was picking up a child was observed going outside to vape on the outdoor deck/driveway area located adjacent to the outdoor playground and in front of classroom windows. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

Corrective Action Plan Due: 08/21/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances**Domain:04 Indoor/Outdoor Space**

Rule: 5180:2-12-11 Outdoor Play Fall Zones

Code: The program is required to provide adequate fall surface for the outdoor play space.

Findings: During the inspection, it was determined that the playground did not have adequate fall surface under and around equipment as noted in number(s) 1 below:

1. No fall surface in that a climber was placed on concrete.
2. Adequate fall surface to soften the impact of a fall
3. Adequate fall surface to soften the impact of a fall that extended the length of the required fall zone
4. Other []

With any equipment designed for climbing, swinging, bouncing, or sliding, resilient material, as specified in Appendix A, needs to be added in order to protect children in the event of a fall. Submit the program's corrective action plan, which includes written verification of the discontinued use of this equipment until corrections are made along with a description of the resilient material added, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/21/2025

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection