



## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Creative Kidz Learning Academy	Program Number 2220026883	Program Type Child Care Center
Address 2605 Broad Ave. NW Canton OH 44708		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SARAH HEIL-HINTON	Inspection Day 02/06/2026	Begin Time 2:30 PM	End Time 3:30 PM
Reviewer(s) SARAH HEIL-HINTON	Inspection Day 02/23/2026	Begin Time 1:00 PM	End Time 2:25 PM

Summary of Findings				
No. Rules Verified 11	No. Rules with Non-compliances 5	No. Serious Risk 1	No. Moderate Risk 3	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	2 to 5	2:40 pm Platime/Sleeping
Infants	0 to < 12 months	1 to 4	1:05 PM Sleeping (Day 2)
Preschool 1	3 years to < 4 years	2 to 9	2:40 pm Snack (Day 1)
Preschool 1	3 years to < 4 years	2 to 10	1:10 pm Naptime (Day 2)
Toddlers	18 months to < 30 months	1 to 5	2:40 pm Naptime (Day 1- 2nd level)
Toddlers	18 months to < 30 months	1 to 6	1:10 PM Naptime (Day 2)

**Complaint Allegations**

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:00 License & Approvals**

Rule: 5180:2-12-03 Inspection Requirements  
Code: The program staff is required to provide true and accurate information.

Allegation: Program is providing false information.

Determination: Substantiated

Findings: During the inspection, it was determined that the program provided false information, in that staff had stated during day one that a staff member did not have assigned duties at the program when in fact she did. Staff stated on day two that the staff member completed maintenance duties during hours of operation. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program’s corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/16/2026

**Domain:00 License & Approvals**

Rule: 5180:2-12-03 Inspection Requirements  
Code: The program administrator and owner are required to provide true and accurate information.

Allegation: Program is providing false information.

Determination: Substantiated

Findings: During the inspection, it was determined that the program provided false information, in that the administrator and owner had stated that a staff member did not work at the program. Video submitted to the department showed that the staff member had duties in the classroom and the owner also stated that the staff member did maintenance duties and reports to work at 5:20 during program hours. The rule requires the program to provide accurate and truthful information to the Department.

Rule 5180:2-12-03 requires the program to notify parents when a serious risk non-compliance is cited. The notification must inform parents of the serious risk non-compliance and include the Department of Children and Youth website and location of further information regarding the determination. Submit the program’s corrective action plan, which includes a copy of the written parent notification, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 03/22/2026

**Domain:08 Staff Files**

Rule: 5180:2-12-09 Background Check Requirements

Code: The program is required to have all staff request background checks as required and receive a JFS 01176 or preliminary approval from ODJFS prior to allowing an individual to engage in assigned duties or be near children.

Allegation: Staff do not meet background requirements.

Determination: Substantiated

Findings: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart as noted in number(s) 2 below:

1. The request for a background check for child care was not submitted in the OPR.
2. The fingerprints were not submitted electronically according to the process established by BCI.
3. The individual(s) had engaged in assigned duties or were near children and preliminary approval from ODJFS was not on file.
4. Background checks were not updated every five years.

Submit the program's corrective action plan, which includes a copy of the JFS 01176, or a copy of the preliminary approval or a statement that the individual(s) are no longer engaged in assigned duties and are not near children until the preliminary approval has been received, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/15/2026

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

#### Moderate Risk Non-Compliances

**Domain:02 Safe & Sanitary Environment**

Rule: 5180:2-12-12 Safe Environment

Code: The program is required to store chemicals and machinery in a place that is inaccessible to children. The program is required to provide an outdoor play area away from machinery in operation.

Findings: During the inspection, a potentially hazardous item or toxic substance was used or stored on the steps going up to the second level where children had access to it, as noted in number(s) 1 below.

1. Bleach solution.
2. Cleaning agent.
3. Fish tank chemicals.
4. Gasoline.
5. Pesticide.
6. Poison, including insect/rodent poison.
7. Flammable substance.
8. Windshield washer fluid.
9. Aerosol cans.
10. A lawn mower.
11. A weed trimmer.
12. Hedge trimmers.
13. A snow blower.
14. Other potentially hazardous substance, equipment or machinery: [ ].

Provide staff training. Submit the program's corrective action plan, which includes a statement that the potentially hazardous substance or item is no longer accessible to children and/or children will not be outside when machinery is in use and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

**Domain:07 Diapering & Infant Care**

Rule: 5180:2-12-20 Cribs

Code: The program is required to place infants in cribs while sleeping.

Findings: During the inspection, it was determined that the equipment in number(s) 6 & 10 below had been used for sleeping infants and did not allow the infant to sleep on a firm mattress:

1. Mesh cribs;
2. Play pens;
3. Bassinets;
4. Cots;
5. Car seats;
6. Infant swing;
7. The floor;
8. Infant seats;
9. An infant placed in a car seat in a crib;
10. Other: Boppy.

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/15/2026

### Low Risk Non-Compliances

**Domain:04 Indoor/Outdoor Space**

Rule: 5180:2-12-11 Separation of Children Under 2 1/2 Years

Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined that a group was occupying space not previously approved by the Department for children less than two and one-half years of age (second floor). Building and fire department approvals do not prohibit the use of this space for children less than two and one-half years. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Corrective Action Plan Due: 03/11/2026