

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details							
Program Name	Program Number	Program Type					
Teeny Tiny Brains Learning Center 2 LLC	2220027238	Child Care Center					
Address	County						
5380 Pleasant Ave Unit 3A Fairfield OH 4501	BUTLER						

Inspection Information									
Inspection Type			Inspection Scope		Inspection Notice				
Complaint			Partial		Unannounced				
Reviewer(s) Yolonda McIntosh		Inspection Day		Begin Time		End Time			
09/06/20		23	10:00 AM		11:00 AM				
Summary of Findings									
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Ris		(	No. Moderate Risk	No. Low Risk			
5	5	40.0	1		1	3			

Staff-Child Ratios at the Time of Inspection							
Group	Age Group/Range	Ratio Observed	Comment				
Infant/Toddler		2 to 6					
Preschool & School Age		1 to 4					



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

## Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Inappropriate child guidance and discipline.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number(s) 3 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques;

2. Utilize any form of corporal punishment;

3. Delegate children to manage or discipline other children; A school age child was managing and disciplining the younger

sibling. The school age child tapped the younger sibling on the hand.

- 4. Use physical restraints on a child;
- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs or highchairs;
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 10/18/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to follow the requirements in rule for school-age supervision.

Allegation: The program was not supervising children as required by rule. School age children ran errands outside.

Determination: Substantiated



Findings: During the inspection, it was determined that school-age children ran errands inside the building; used the restroom; engaged in short term activities without meeting number(s) 6 below:

1. Were within hearing distance of a Child Care Staff Member;

2. In groups of 6 or fewer;

3. Checked on at least every 5 minutes (Kindergarten-third grade);

4. Checked on at least every 10 minutes (Fourth grade and higher);

5. The program has exclusive use of the child care space being used by children.

6. A child care staff member sent a school age child outside on the playground by themselves to grab a chair. The child care staff member stood at the door while the School Age child went to grab the chair. School age children are only permitted to run errands inside the building.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/19/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to release children to only individuals approved by the parent.

Allegation: The program did not release a child to the parent or to a person who was previously approved by the parent as required by rule.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was not released to a person at departure. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/19/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Allegation: The program left a child unattended outside of the facility.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

 Child(ren) left unattended outside the facility building. A school age child was not picked up when released from school by the program. The program who was providing transportation from school to the child care was late picking up the school age child. The school age child walked home from school with parent permission.
Child(ren) left unattended outside the facility building more than once.



Department of Education Department of Job and Family Services

- 3. Child(ren) left unattended off the program's premises.
- 4. Child(ren) left unattended during a swimming activity.
- 5. Child(ren) left unattended in a vehicle.
- 6. Child(ren) left unattended inside the building and no adults were present in the building.
- 7. Other

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

**Risk Level: Serious** 

Corrective Action Plan Due: 09/23/2023

**Domain:06 Program Information** 

Rule: 5101:2-12-14 Transportation and Field Trip Procedures Code: The program is required to obtain written parental permission before leaving the premises and retain the forms for at least one year from the date of the trip. Routine trip permission forms must be updated annually.

Allegation: The transportation requirement for routine trip were not followed as required by rule.

Determination: Substantiated

Findings: In review of the program's records, it was determined that requirements for written permission from the parent/guardian for a field trip or routine trip were not met as listed in number(s) 4 below:

1. Written parental permission was not secured for field trips and/or routine trips off the premises.

- 2. The written permission was missing the child's name.
- 3. The written permission was missing the date(s) of the trip(s) (field trips only).

4. The written permission was missing the destination(s) of the trip(s). A school age child was taken to a location that was not approved as a destination or routine trip.

- 5. The written permission was missing the departure and return time(s) of the trip(s) (field trips only).
- 6. The written permission was missing the signature of the parent.
- 7. The written permission was missing the date on which the permission was signed.
- 8. The written permission was missing a statement notifying parents how their child will be transported.
- 9. Permission forms for routine trips were not being updated annually.

10. Written parental permission forms for field trips and/or routine trips were not being maintained on file for at least one year from the date of the trip.

11. Other:

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

Corrective Action Plan Due: 10/19/2023

Summary of Additional Non-Compliances



# Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection