

## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Love's Learning Loft	Program Number 2230027499	Program Type Child Care Center
Address 7976 Mayfield Rd. Suite #200 Chester Twp OH 44026		County GEAUGA

Inspection Information				
Inspection Type Complaint			Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Kathryn Noftz		Inspection Day 11/26/2025	Begin Time 10:45 AM	End Time 11:20 AM
Summary of Findings				
No. Rules Verified 2	No. Rules with Non-compliances 1	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infants	0 to < 12 months	1 to 5	
Preschool/School age	3 years to < 4 years	3 to 14	
Preschool/School age	3 years to < 4 years	2 to 15	
Toddler 1	18 months to < 30 months	1 to 5	
Toddler 2	18 months to < 30 months	1 to 6	

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Allegation: A child was neglected when they were left unattended outside the facility building and had access to the parking lot.

Determination: Substantiated

Findings: During the inspection, it was determined that a child-care staff member had neglected a child when they were left unattended outside of the program with access to a parking lot. Child care staff members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately.

Rule 5180:2-12-03 requires the program to notify parents when a serious risk non-compliance is cited. The notification must inform parents of the serious risk non-compliance and include the Department of Children and Youth website and location of further information regarding the determination. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed and a copy of the written parent notification, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 12/17/2025

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**



**Moderate Risk Non-Compliances**

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

**Low Risk Non-Compliances**

**No Low Additional Risk Non-Compliances were observed during this inspection**