

## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details  |                              |                                   |
|--|------------------------------|-----------------------------------|
| Program Name<br>CDLC West Chester, LLC                   | Program Number<br>2230027566 | Program Type<br>Child Care Center |
| Address<br>8110 Market Place Drive West Chester OH 45069 |                              | County<br>BUTLER                  |

| Inspection Information       |                                     |                             |                                  |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type<br>Complaint |                                     | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) PAMELA DAUDISTEL | Inspection Day<br>10/30/2025        | Begin Time<br>10:50 AM      | End Time<br>12:30 PM             |
| Summary of Findings          |                                     |                             |                                  |
| No. Rules Verified<br>2      | No. Rules with Non-compliances<br>2 | No. Serious Risk<br>0       | No. Moderate Risk<br>2           |
| No. Low Risk<br>0            |                                     |                             |                                  |

| Staff-Child Ratios at the Time of Inspection |                          |                |                                     |
|--|--------------------------|----------------|-------------------------------------|
| Group  | Age Group/Range          | Ratio Observed | Comment                             |
| Preschool 3                                  | 3 years to < 4 years     | 1 to 7         |                                     |
| Preschool 4                                  | 3 years to < 4 years     | 1 to 8         |                                     |
| Infant A                                     | 0 to < 12 months         | 1 to 5         |                                     |
| Pre K 2                                      | 4 years to < 5 years     | 1 to 15        | unscheduled child arrived           |
| Infant B                                     | 0 to < 12 months         | 2 to 6         |                                     |
| Infant C                                     | 12 months to < 18 months | 2 to 8         | Infant C & Toddler 1A combined      |
| Toddler 2A                                   | 18 months to < 30 months | 2 to 10        |                                     |
| Toddler 1B                                   | 18 months to < 30 months | 1 to 5         |                                     |
| Toddler 2B                                   | 18 months to < 30 months | 2 to 7         |                                     |
| Early PS                                     | 3 years to < 4 years     | 1 to 7         |                                     |
| Preschool 1                                  | 3 years to < 4 years     | 2 to 6         |                                     |
| Pre K 1                                      | 4 years to < 5 years     | 1 to 10        | group divided into 2 smaller groups |
| Pre K 1                                      | 4 years to < 5 years     | 1 to 11        |                                     |
| Pre K 3                                      | 4 years to < 5 years     | 1 to 11        |                                     |

|                      |                          |         |   |
|----------------------|--------------------------|---------|---|
| Pre K 3              | 4 years to < 5 years     | 1 to 12 | group divided<br>into 2 smaller<br>groups |
| Private Kindergarten | School-Age to < 11 years | 1 to 14 |   |

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Two children were unattended when they entered the building from the playground, unknown to their teachers and went to the Yoga Studio alone.

Determination: Substantiated

Findings: During the inspection, it was determined through staff interviews and review of video that children were left unattended while inside the program as noted in number(s) 1 below when two children came indoors and went to the Yoga Studio, unknown by teachers:

1. Child(ren) were left unattended once.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 12/31/2025

### Summary of Additional Non-Compliances

#### Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

**Moderate Risk Non-Compliances****Domain:01 Ratio & Supervision**

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 childcare staff member(s) for 15 children was determined to have occurred for the Pre K 2 group when the situation in number(s) 3 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 12/31/2025

**Low Risk Non-Compliances****No Low Additional Risk Non-Compliances were observed during this inspection**



Department of  
Children & Youth

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