Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name CDLC Early Learning, LLC	Program Number 2230027567	Program Type Child Care Center
Address 360 Polaris Parkway360 POLARIS PKWY Westerville OH 43082		County DELAWARE

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 11/06/2026	Begin Time 9:00 AM	End Time 10:45 AM	Reviewer: Catherine Moerch

Summary of Findings			
No. Requirements Verified 4	No. Requirements with Non-compliances 1		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Preschool 2	3 years to < 4 years	0 to 0		9:10am See ratio for PS 1. Group was combined in PS 1 room.
Preschool 2	3 years to < 4 years	1 to 12		10:30am
Early Preschool 3	30 months to < 36 months	2 to 13		9:10am EPS3 was combined with EPS 4 at the time

Early Preschool 3	30 months to < 36 months	2 to 15		10:30am EPS 4 was combined with EPS 3
Early Preschool 2	18 months to < 30 months	1 to 7		9:10am
Early Preschool 2	18 months to < 30 months	1 to 7		10:30am
Early Preschool 4	30 months to < 36 months	0 to 0		9:10am See ratio for EPS 3. EPS 4 was combined with EPS 3 in the EPS 3 classroom
Infant 2	0 to < 12 months	2 to 8		9:10am
Infant 2	0 to < 12 months	2 to 9		10:30am
Infant 3	12 months to < 18 months	2 to 9		9:10am
Infant 3	12 months to < 18 months	2 to 9		10:30am
K/ School Age 1	School-Age to < 11 years	2 to 9		9:10am
K/ School Age 1	School-Age to < 11 years	1 to 9		10:30pm
Prep 1 (pre-k)	4 years to < 5 years	2 to 18		10:30am
Prep 1 (pre-k)	4 years to < 5 years	2 to 17		9:10am
Prep 2 (pre-k)	4 years to < 5 years	1 to 8		10:30am
Prep 2 (pre-k)	4 years to < 5 years	1 to 7		9:10am
Preschool 1	3 years to < 4 years	1 to 12		10:30am
Preschool 1	3 years to < 4 years	2 to 18		9:10am PS 1 was combined with PS 2
Toddler 1	18 months to < 30 months	2 to 12		10:30am
Toddler 1	18 months to < 30 months	2 to 12		9:10am
Transition K	4 years to < 5 years	1 to 14		9:10am
Transition K	4 years to < 5 years	1 to 14		10:30am
Drop In (Mixed Age)	4 years to < 5 years	1 to 5		9:10am
Drop In (Mixed Age)	4 years to < 5 years	1 to 5		10:30am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: It was alleged that the program was not maintaining ratio at all times.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to lack of evidence gathered through interviews with the administrator and child care staff and through classroom observation.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **07 Diapering & Infant Care**
Rule: 5180:2-12-23 Infant Daily Care
Requirement: The program is required to provide a daily written record for each infant in care to the parents when picking up the infant each day.
Finding: During the inspection, it was determined that the written record used to document infant routines and activities did not meet the requirements.
The following was observed: times and results of diaper changes was missing.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 12/09/2026