

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Details	
Program Name	Program Number	Program Type
Kids 'R' Kids Mason	2230027670	Child Care Center
Address		County
7439 Mason Montgomery Road Mason OH 45040		WARREN

		Insp	ection Inform	ation		
Inspection Type			Inspection Scope		Inspection Notice	
Complaint			Partial		Unannounced	
Reviewer(s) Bever	ly McGlasson	Inspection Day 06/22/2023		Begin Time 12:40 PM		End Time 4:00 PM
		Sur	mmary of Find	ings		
No. Rules Verified	No. Rules with Non-cor	mpliances No. Serious Ri		(	No. Moderate Risk	No. Low Risk
9	2		0		1	1

Staff-Child Ratios at the Time of Inspection				
Group	Age Group/Range	Ratio Observed	Comment	
Infant 2-Rm.150	0 to < 12 months	4 to 10	This ratio includes children from Infant 1-Caterpillars and Infant 2-Turtles.	
Infant 3-Rm. 200	12 months to < 18 months	1 to 5		
Toddler 1-Rm. 250	18 months to < 30 months	1 to 7	This ratio includes children from the Toddler 3- Gators room.	
Toddler 2- Rm.300	18 months to < 30 months	1 to 7		
Preschool 1-Rm.400	3 years to < 4 years	2 to 10	This ratio includes children from Preschool 2-Frogs.	
Preschool 2-Rm. 450	4 years to < 5 years	2 to 12	The Pre-K Eagle children were using room 450.	
School Age-Gym	School-Age to < 11 years	4 to 24	This ratio was taken when the children arrive back from a field	



	trip. One group
	got off of each
	bus, 2:12 was the
	ratio for each bus.



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: It was alleged that children run out of the classroom.

**Determination: Substantiated** 

Findings: During the inspection, it was determined that children were not being properly supervised as noted in number 5 below:

- 1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
- 2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
- 3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
- 4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
- 5. Other: Child(ren) were not within both sight and hearing of a child care staff member when a child ran out of the classroom.

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/23/2023

#### Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance

Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: It was alleged that a child care staff member used inappropriate guidance and management techniques when they punished an entire group of children due to the unacceptable behavior of one or a few in that infants were confined to their cribs due to the behaviors of older children in the room.

**Determination**: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number 7 below when managing unacceptable behavior in children:

- 1. Utilize cruel, harsh, unusual, or extreme techniques;
- 2. Utilize any form of corporal punishment;
- 3. Delegate children to manage or discipline other children;
- 4. Use physical restraints on a child;

- 5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
- 6. Place children in a locked room or confine children in any enclosed area;
- 7. Confine children to equipment such as cribs, highchairs, and bouncers.
- 8. Humiliate, threaten or frighten children;
- 9. Subject children to profane language or verbal abuse;
- 10. Make derogatory or sarcastic remarks about children or their families;
- 11. Punish children for failure to eat or sleep or for toileting accidents;
- 12. Withhold any food (including snacks and treats), rest or toilet use;
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few;
- 14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/23/2023

## **Summary of Additional Non-Compliances**

**Serious Risk Non-Compliances** 

No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
No Additional Woderate Nisk Non-Compliances were observed during this inspection

Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection