



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Kids Town Child Development Center	Program Number 2230028439	Program Type Child Care Center
Address 3698 Center Rd Brunswick OH 44212		County MEDINA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 04/10/2024	Begin Time 7:45 AM	End Time 11:00 AM

Summary of Findings				
No. Rules Verified 5	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 2

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Zoo (Infant Homepage)	0 to < 12 months	1 to 7	At Arrival - combined with Airport group
Zoo (Infant Homepage)	12 months to < 18 months	2 to 6	
Airport (12-24 mos Homepage)	12 months to < 18 months	1 to 5	Arrival
Airport (12-24 mos Homepage)	12 months to < 18 months	2 to 6	2nd
Train (24-30 mos Homepage)	18 months to < 30 months	1 to 5	Arrival
Train (24-30 mos Homepage)	18 months to < 30 months	1 to 5	2nd - classroom
Train (24-30 mos Homepage)	18 months to < 30 months	1 to 3	2nd - hallway (part of group)
Beach (3-4 Homepage)	3 years to < 4 years	1 to 9	At arrival - restroom
Beach (3-4 Homepage)	3 years to < 4 years	1 to 5	2nd - part of group
Beach (3-4 Homepage)	3 years to < 4 years	1 to 6	2nd - part of group
Dock (4-5 Homepage)	4 years to < 5 years	1 to 9	Arrival
Dock (4-5 Homepage)	4 years to < 5 years	1 to 8	2nd - classroom
Dock (4-5 Homepage)	4 years to < 5 years	1 to 5	2nd - art room (part of group)



Dock (4-5 Homebase)	3 years to < 4 years	1 to 2	At arrival - 2 children in Diner with the cook
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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Complainant alleged that the program is not meeting the ratio rule requirements.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the combined Zoo and Airport groups was 1 Child Care Staff Member for 7 children. Additionally, a ratio of 1 Child Care Staff Member for 15 children was determined for the combined Beach and Dock groups in the Diner for breakfast.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/11/2024

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Equipment

Code: The program is required to use equipment, that is safe and hazard free, according to the manufacturer's guidelines. Fans, air conditioners, heat pumps, and space heaters must be inaccessible to children. The program is required to refrain from using trampolines, ball pits and inflatable equipment intended for climbing and bouncing, including but not limited to slides and bounce houses.

Allegation: Complainant alleged that there are broken materials and chipped paint on the walls that are unsafe for children.

Determination: Substantiated

Findings: During the inspection, equipment was determined to be unsafe, hazardous to children, or in need of repair as noted in numbers 8 & 9 below:

1. Manufacturer's guidelines for the [] were not followed in that [].
2. The straps were missing on the [].
3. The straps were attached, but were not used on the [].
4. The straps were attached and were used, but were not used in a safe manner.
5. The equipment had sharp points or corners.
6. The equipment had splinters.
7. The equipment had protruding nails.
8. The equipment had loose parts (restroom stall door).
9. The equipment/environment had chipped paint which could contain lead or other poisonous materials.



- 10. The equipment had hazardous features.
- 11. A fan was unstable and could easily tip over.
- 12. A fan had openings a finger could enter.
- 13. The pipes from the heat pump felt hot to the touch
- 14. A space heater felt hot to the touch
- 15. The position of a space heater was a tripping hazard
- 16. The air conditioning unit was not enclosed and was accessible to children on the playground.
- 17. A ball pit, trampoline, inflatable bounce house, inflatable slide, or inflatable equipment used for climbing and bouncing was used.
- 18. Other

Submit the program’s corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/11/2024

Domain:09 Children's Files

Rule: 5101:2-12-25 Medication Administration

Code: The program is required to store medical foods and topical products out of the reach of children.

Allegation: Complainant alleged that medication and/or topical products are not stored out of the reach of children.

Determination: Substantiated

Findings: During the inspection, it was determined that topical products were within the reach of children in the Airport room. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Provide staff training. Submit the program’s corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/11/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

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