



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|------------------------------|-----------------------------------|
| Program Name First Friends Daycare | Program Number 2230028699 | Program Type Child Care Center |
| Address 1418 Moler Road Columbus OH 43207 | County FRANKLIN | |

| Inspection Information | | | |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced |
| Reviewer(s) ANNE BLANKESTYN | Inspection Day 06/06/2024 | Begin Time 11:00 AM | End Time 12:00 PM |
| Summary of Findings | | | |
| No. Rules Verified 4 | No. Rules with Non-compliances 4 | No. Serious Risk 1 | No. Moderate Risk 2 |
| | | No. Low Risk 1 | |

| Staff-Child Ratios at the Time of Inspection | | | |
|--|--------------------------|----------------|---|
| Group | Age Group/Range | Ratio Observed | Comment |
| Infant/Toddler | 0 to < 12 months | 1 to 7 | Infants and toddlers combined outdoors |
| Preschool | 3 years to < 4 years | 1 to 12 | outdoors, combined with some School age |
| School Age | School-Age to < 11 years | 1 to 3 | in the building |



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program is required to ensure all staff are not under the influence of any substance that impairs their ability to supervise children or perform duties.

Allegation: A child care staff member was under the influence of a substance that impairs the ability to supervise children.

Determination: Substantiated

Findings: During the inspection it was determined the program did not ensure all employees were not under the influence of any substance that impairs the Child Care Staff Member's ability to supervise children and/or perform duties, as noted in number(s) 2 below:

1. The Child Care Staff Member was under the influence of an illegal substance;
2. The Child Care Staff Member was under the influence of a substance that impairs the ability to supervise children;
3. The Child Care Staff Member was under the influence of a substance that impairs the ability to perform duties.

The Child Care Staff Member was supervising children at the program, and this presented a risk to children. Provide staff training. Submit the program's corrective action plan, which includes a statement describing the action taken with the employee and a plan to ensure all employees adhere to these requirements, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/07/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision

Code: The program staff are not permitted to leave children unattended.

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 6 below:

1. Child(ren) left unattended outside the facility building.
2. Child(ren) left unattended outside the facility building more than once.
3. Child(ren) left unattended off the program's premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.



6. Child(ren) left unattended inside the building and no adults were present in the building, in that three school age children were observed to have been left completely alone, in the building. The administrator was observed to be driving her car in the parking lot and all other staff were outdoors on the playground.

7. Other [].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/11/2024

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Findings: During the inspection, a ratio of 1 child care staff member(s) for 7 children was determined to have occurred for the combined Infant and Toddler group when the situation in number(s) 15 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. A child care staff member left work to go home.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/06/2024



Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records

Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number(s) 4 and 5 below:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/06/2024