Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Kiddie Academy Educational Child Care	Program Number 2230028709	Program Type Child Care Center
Address 4248 Buckeye Parkway Grove City OH 43123		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/23/2026	Begin Time 7:30 AM	End Time 9:45 AM	Reviewer: BEVERLY JAMES
Inspection Date 09/28/2026	Begin Time 10:45 AM	End Time 2:00 PM	Reviewer: BEVERLY JAMES

Summary of Findings			
No. Requirements Verified 12	No. Requirements with Non-compliances 7		No. Requirements Compliant 5
No. Serious Risk 0	No. Moderate Risk Findings 2	No. Other Non-compliance Findings 5	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Room 1	0 to < 12 months	1 to 5		7:30 Day 1
Room 1	0 to < 12 months	2 to 10		10am day 2
Room 1	0 to < 12 months	2 to 9		8:30 Day 1
Room 3	18 months to < 30 months	2 to 11		10am Day 2

Room 3	18 months to < 30 months	1 to 8		8:30 Day 1
Room 2	12 months to < 18 months	1 to 6		10am Day 2
Room 2	12 months to < 18 months	2 to 5		6:30 day 1
Room 2	12 months to < 18 months	1 to 1		7:30 day 1
Room 4	18 months to < 30 months	2 to 10		10am Day 2
Room 4	18 months to < 30 months	2 to 9		7:30 Day 1
Room 4	18 months to < 30 months	1 to 8		8:30 Older Infant and Toddler combined Day 1
Room 6	3 years to < 4 years	1 to 3		10am Day 2
Room 7	3 years to < 4 years	1 to 8		10am Day 2
Room 7	3 years to < 4 years	1 to 7		8:30 Day 1
Room 8	3 years to < 4 years	1 to 9		8:30 PS and SA combined Day 1
Room 8	4 years to < 5 years	1 to 10		10am Day 2
Room 8	3 years to < 4 years	1 to 4		7:30 PS and SA combined

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program does not maintain the appropriate staff to child ratio for each group served.

Determination: Substantiated

Findings: During the complaint inspection, a ratio of child care staff member(s) to children were determined to have been out of compliance.
The following was indicated by staff interviews: an additional child care staff member was not present. Additionally, the ratio of 1 child care staff member to 8 children were observed in Room 4 (Older Infant and Toddler combined) during the inspection.
Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 11/18/2026

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: The program staff does not supervise children in their assigned group by sight and hearing.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised.

The following was observed: situational awareness was not maintained by a staff member during indoor play as staff were on their phones.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/18/2026

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Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Equipment
Code: The program is required to use equipment, that is safe and hazard free, according to the manufacturer's guidelines. Fans, air conditioners, heat pumps, and space heaters must be inaccessible to children. The program is required to refrain from using trampolines, ball pits and inflatable equipment intended for climbing and bouncing, including but not limited to slides and bounce houses.

Allegation: The program does not use equipment according to the manufacturer's guidelines.

Determination: Substantiated

Findings: During the inspection, equipment was determined to be unsafe, hazardous to children, or in need of repair.
The following was observed: the straps were missing on the highchair in the infant room.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/18/2026

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Domain: 05 Health & Safety

Rule: 5180:2-12-22 Meal Preparation and Nutritional Requirements Code: The program is required to provide food that does not pose as a choking hazard and is appropriate for the age of the children.

Allegation: The program provides food that poses as a choking hazard and is not appropriate for the age of the children.

Determination: Substantiated

Findings: During the inspection, it was determined that the infant group was offered corn, which posed a choking hazard and was not appropriate for their age. Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 11/18/2026

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Domain: 05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting Code: The program is required to complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Allegation: The program does not complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year

Determination: Substantiated

Findings: In review of the records, it was determined the program did not meet the requirements for completing a DCY 01299 "Incident/Injury Report".

The following was observed: the DCY 01299 was not completed when a child became ill or received an injury requiring first aid treatment.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/18/2026

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Domain: 08 Staff Files

Rule: 5180:2-12-10 Health Training Requirements

Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Allegation: The program does not have all child care staff members complete CPR within the first ninety days of hire.

Determination: Substantiated

Findings: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training.

The following was observed: the child abuse and neglect recognition and prevention training was expired; the CPR training was expired.

Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/18/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **08 Staff Files**
Rule: 5180:2-12-09 Background Check Requirements
Requirement: The program is required to have all staff request background checks as required and receive a DCY 01176 or preliminary approval from DCY prior to allowing an individual to engage in assigned duties or be near children.
Finding: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart.

The following was observed: the request for a background check for child care was not submitted in the OPR.

Submit the program's corrective action plan, which includes a copy of the DCY 01176, or a copy of the preliminary approval or a statement that the individual(s) are no longer engaged in assigned duties and are not near children until the preliminary approval has been received, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 11/18/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection