



## Center Licensing Inspection Full Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details  |                                      |                                   |                   |
|--|--------------------------------------|-----------------------------------|-------------------|
| Program Name<br>The Learning Experience                    | Program Number<br>2230028744         | Program Type<br>Child Care Center |                   |
| Address<br>25211 Center Ridge Road Westlake<br>OH<br>44145 |                                      | County<br>CUYAHOGA                |                   |
| Building Approval Date<br>09/26/2021                       | Use Group/Code<br>I-4                | Occupancy Limit<br>173            | Maximum Under 2 ½ |
| Fire Inspection Approval Date<br>09/25/2023                | Food Service Risk Level<br>Level III |                                   |                   |

| Inspection Information         |                          |                                  |
|--------------------------------|--------------------------|----------------------------------|
| Inspection Type<br>Provisional | Inspection Scope<br>Full | Inspection Notice<br>Unannounced |
| Inspection Date<br>06/27/2024  | Begin Time<br>10:15 AM   | End Time<br>2:45 PM              |
| Reviewer:<br>DIANE TRACZYK     |                          |                                  |

| Summary of Findings      |                                     |                       |                        |                   |
|--------------------------|-------------------------------------|-----------------------|------------------------|-------------------|
| No. Rules Verified<br>57 | No. Rules with Non-compliances<br>6 | No. Serious Risk<br>0 | No. Moderate Risk<br>0 | No. Low Risk<br>7 |

| License Capacity and Enrollment at the Time of Inspection |                  |            |           |       |
|---|------------------|------------|-----------|-------|
| Age Group   | License Capacity | Enrollment |           |       |
|   | Totals           | Full Time  | Part Time | Total |
| Infant ( Birth to < 18 m)                                 |                  | 12         | 0         | 12    |
| Young Toddler   |                  | 8          | 0         | 8     |
| <b>Total Under 2 ½ Years</b>                              | 52               | 20         | 0         | 20    |
| Older Toddler   |                  | 5          | 0         | 5     |
| Preschool   |                  | 17         | 0         | 17    |
| School Age  |                  | 0          | 0         | 0     |
| <b>Total Capacity/Enrollment</b>                          | 164              | 22         | 0         | 42    |

| Staff-Child Ratios at the Time of Inspection |                 |                |         |
|--|-----------------|----------------|---------|
| Group  | Age Group/Range | Ratio Observed | Comment |



|                       |                          |         |   |
|-----------------------|--------------------------|---------|---|
| Infant A              | 0 to < 12 months         | 2 to 4  | 1st                                       |
| Infant A              | 0 to < 12 months         | 1 to 4  | 2nd                                       |
| Infant B              | 0 to < 12 months         | 2 to 7  | 1st                                       |
| Infant B              | 0 to < 12 months         | 2 to 7  | 2nd                                       |
| Twaddlers (24-30 mos) | 18 months to < 30 months | 1 to 7  | 1st - outside                             |
| Twaddlers (24-30 mos) | 18 months to < 30 months | 1 to 7  | 2nd - nap                                 |
| Preppers (30-36mos)   | 30 months to < 36 months | 1 to 6  | 1st                                       |
| Preppers (30-36mos)   | 30 months to < 36 months | 1 to 6  | 2nd - nap                                 |
| Preschool 1           | 3 years to < 4 years     | 1 to 6  | 1st - outside                             |
| Preschool 1           | 3 years to < 4 years     | 1 to 13 | 2nd - nap<br>combined with<br>Preschool 2 |
| Preschool 2           | 4 years to < 5 years     | 1 to 8  | 1st                                       |

**Summary of Non-Compliances**

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Serious Risk Non-Compliances**

**No Serious Risk Non-Compliances were observed during this inspection**

**Moderate Risk Non-Compliances**

**No Moderate Risk Non-Compliances were observed during this inspection**



### Low Risk Non-Compliances

#### Domain: 02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Handwashing Requirements

Code: The program is required to have all staff and children wash their hands as outlined in rule.

Finding: During the inspection, it was determined that handwashing requirements were not followed as listed in number 5 below, as required in rule.

1. At least one staff/child did not wash their hands upon arrival for the day.
2. At least one staff/child did not wash their hands prior to departure.
3. At least one staff did not wash their hands upon entry into a classroom.
4. At least one staff/child did not wash their hands after toileting or assisting a child with toileting.
5. At least one staff/child did not wash their hands after each diaper change or pull-up change.
6. At least one staff did not wash their hands after contact with bodily fluids or cleaning up spills or objects contaminated with bodily fluids.
7. At least one child did not wash their hands after contact with bodily fluids.
8. At least one child did not wash their hands after returning inside after outdoor play.
9. At least one staff did not wash their hands after cleaning or sanitizing or using any chemical products.
10. At least one staff/child did not wash their hands after handling pets, pet cages or other pet objects that have come in contact with the pet.
11. At least one staff did not wash their hands before eating, serving or preparing food or bottles or feeding a child.
12. At least one child did not wash their hands before eating or assisting with food preparation.
13. At least one staff did not wash their hands before and after completing a medical procedure or administering medication.
14. At least one child did not wash their hands after water activities.
15. At least one staff/child did not wash their hands when visibly soiled (must use soap and water).
16. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024



**Domain: 05 Health & Safety**

Rule: 5101:2-12-22 Meal and Snack Requirements

Code: The program is required to post the current weekly menu in a noticeable location that is accessible to parents and note any substitutions at the time of the change.

Finding: During the inspection, it was determined that the program's weekly menu did not meet the requirement as noted in number 5 below.

1. The menu was not posted.
2. The posted menu was not in a visible place readily accessible to parents.
3. The menu was not currently dated.
4. The entire menu was substituted.
5. At least one item on menu did not match what was served. The posted menu listed water but the Administrator stated that milk was served/ was to be served on some days for snack.
6. The meal or snack served did not match the posted menu.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/27/2024

**Domain: 07 Diapering & Infant Care**

Rule: 5101:2-12-20 Cribs

Code: The program is required to provide cribs with mattresses in good condition and sheets that are not too large or too small for the crib.

Finding: During the inspection, it was determined that sheets, mattresses and/or mattress covers did not meet the rule requirement as noted in number 2 below:

1. At least one crib did not have a sheet.
2. At least one sheet was too large.
3. At least one sheet was too small.
4. At least one sheet was torn.
5. The mattress was not at least one and one-half inches thick.
6. The mattress was not firm.
7. There was space between the mattress and the sides and end panels of the crib which exceeded one and one-half inches.
8. The mattress cover was not waterproof.
9. The mattress cover was torn.
10. Other: [ ].



Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024

**Domain: 07 Diapering & Infant Care**

Rule: 5101:2-12-23 Infant Bottle and Food Preparation

Code: The program staff is required to label bottles containing formula or breast milk.

Finding: During the inspection, it was determined that bottles containing breast milk/formula for a particular infant were not labeled with the child's name and date of preparation/date pumped. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/27/2024

**Domain: 08 Staff Files**

Rule: 5101:2-12-10 Health Training Requirements

Code: The program is required to have all child care staff members complete training in child abuse and neglect recognition and prevention within sixty days of hire. Staff must complete training in first aid and CPR within the first ninety days of hire.

Finding: In review of the staff records, it was determined that at least one child care staff member had not completed required health and safety training as noted in number 2 & 3 below:

1. Child abuse and neglect recognition and prevention training was not completed within sixty days of hire.
2. First aid training was not completed within ninety days of hire.
3. Cardiopulmonary resuscitation (CPR) training was not completed within ninety days of hire.
4. The child abuse and neglect recognition and prevention training was expired.
5. The first aid training was expired.
6. The CPR training was expired.

Refer to the Employee Record Chart for the name(s) of the child care staff member(s) who must complete the required health and safety training(s). Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024



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**Domain: 09 Children's Files**

Rule: 5101:2-12-25 Medication Administration

Code: The program staff is required to obtain signed written permission prior to administering topical products and lotions other than hand sanitizer to be used by children older than twenty-four months and lip balm.

Finding: During the inspection, it was determined the program did not obtain signed written permission from the parent prior to administering topical products and lotions, other than hand sanitizer to be used by children older than twenty-four months and lip balm. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024

**Domain: 09 Children's Files**

Rule: 5101:2-12-25 Medication Administration

Code: The program is required to have medication, medical foods and topical products labeled with the child's name.

Finding: During the inspection, it was determined that a medication, medical food or topical product was at the program which had not been labeled with the child's name. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024

**Rules In-Compliance/Not Verified**

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| Rule   | Status    | Documenting Statement(s), If applicable   |
|--|-----------|---|
| Rule: 5101:2-12-02 License Posted                          | Compliant | Documenting Statement: The license was in a location visible to parents as required.  |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-02 Current Information                           | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-03 Inspection Requirements                       | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-04 Building Department Inspection                | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| Rule: 5101:2-12-04 Fire Inspection                         | Compliant | Documenting Statement: Please Note: Documentation of a fire inspection without any uncorrected violations must be secured for the program. Secure a new fire inspection by 9/23/24. |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| Rule: 5101:2-12-04 Food Service Requirements               | Compliant | Documenting Statement: The food service license was observed posted. Following is the audit number and date of expiration: INV8339 & 3/1/25.  |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-05 Denial, Revocation and Suspension             | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-07 Administrator Qualifications                  | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| 5101:2-12-07 Administrator Responsibilities/Requirements   | Compliant |   |
| Rule   | Status    | Documenting Statement(s), If applicable   |
| Rule: 5101:2-12-07 Written Program Policies and Procedures | Compliant | Documenting Statement: No changes have been made to the written policies  |



|   |              | and procedures since it was last approved by this Department.  |
|---|--------------|--|
| Rule  | Status       | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-08 Medical Statement                                | Compliant    | Documenting Statement: All employees had current medical statements on file.   |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-08 Orientation Training & Whistle Blower Protection | Compliant    | Documenting Statement: On the day of the inspection, all child care staff members had met orientation training requirements. |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-09 Background Check Requirements                    | Compliant    | Documenting Statement: During the inspection, the requirements of the rule regarding background checks were discussed.       |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| 5101:2-12-10 Professional Development Requirements                  | Not Verified |  |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| 5101:2-12-11 Indoor Space Requirements                              | Compliant    |  |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| 5101:2-12-11 Separation of Children Under 2 1/2 Years               | Compliant    |  |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-11 Outdoor Space Requirements                       | Compliant    | Documenting Statement: The outdoor play area is separated from traffic and other hazards by a fence.                         |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| 5101:2-12-11 Outdoor Play Equipment                                 | Compliant    |  |
| Rule  | Status       | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-11 Outdoor Play Fall Zones                          | Compliant    | Documenting Statement: The protective material used under outdoor equipment was poured rubber.                               |





| Rule   | Status    | Documenting Statement(s), If applicable  |
|--|-----------|--|
| Rule: 5101:2-12-12 Safe Equipment                              | Compliant | Documenting Statement: Equipment was observed to be in good condition.   |
| Rule: 5101:2-12-12 Safe Environment                            | Compliant | Documenting Statement: Cleaning supplies were viewed stored out of the reach of children.  |
| Rule: 5101:2-12-13 Sanitary Equipment and Environment          | Compliant | Documenting Statement: During the inspection, the cleaning and sanitation of items and toys mouthed by children were discussed.                          |
| Rule: 5101:2-12-13 Smoke Free Environment                      | Compliant |  |
| Rule: 5101:2-12-15 Child Medical and Enrollment Records        | Compliant | Documenting Statement: During the inspection, the requirements of the rule regarding children's medical statements and enrollments forms were discussed. |
| Rule: 5101:2-12-15 Medical/Physical Care Plans                 | Compliant |  |
| Rule: 5101:2-12-16 Medical, Dental, and General Emergency Plan | Compliant |  |
| Rule: 5101:2-12-16 Emergency Drills                            | Compliant | Documenting Statement: Documentation for completed fire, weather, and emergency/lockdown drills was verified during this inspection.                     |
| Rule   | Status    | Documenting Statement(s), If applicable  |



| Rule: 5101:2-12-16 First Aid/Standard Precautions | Compliant | Documenting Statement: During the inspection, the program had complete first aid kits available as required.   |
|---|-----------|--|
| Rule  | Status    | Documenting Statement(s), If applicable  |
| 5101:2-12-16 Management of Communicable Disease   | Compliant |  |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-16 Incident/Injury Reporting      | Compliant | Documenting Statement: The JFS 01299 "Incident/Injury Report For Child Care" forms reviewed during this inspection were complete as required.  |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-17 Daily Schedule                 | Compliant | Documenting Statement: During the inspection, the requirements of the rule regarding the program's daily schedule were discussed. We discussed that children under 18 months are considered infants and their individual schedules must be followed. |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-17 Materials and Equipment        | Compliant | Documenting Statement: Sufficient equipment was observed in all categories.  |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| 5101:2-12-17 Daily Outdoor Play                   | Compliant |  |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-18 License Capacity               | Compliant | Documenting Statement: The program was operating within their license capacity limits.   |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| Rule: 5101:2-12-18 Ratio                          | Compliant | Documenting Statement: Staff/child ratios observed during the inspection were in compliance.   |
| Rule  | Status    | Documenting Statement(s), If applicable  |
| 5101:2-12-18 Group Size                           | Compliant |  |



| Rule                                    | Status    | Documenting Statement(s), If applicable   |
|---|-----------|---|
| Rule: 5101:2-12-18 Attendance Records   | Compliant | Documenting Statement: During the inspection, attendance records were reviewed. Child Care Staff Members were viewed recording the attendance for each child upon arrival and departure. All attendance records met the requirements of the rule and were kept with the group at all times. |
| Rule: 5101:2-12-19 Supervision          | Compliant | Documenting Statement: During the inspection, child care staff were observed assisting children throughout the day.   |
| Rule: 5101:2-12-19 Child Guidance       | Compliant | Documenting Statement: Appropriate child guidance techniques and practices were observed being used during the inspection.  |
| Rule: 5101:2-12-20 Cots and Napping     | Compliant | Documenting Statement: The rest area had adequate lighting, which allowed for the visual supervision of children.   |
| 5101:2-12-22 Fluid Milk Requirements    | Compliant |   |
| 5101:2-12-22 Safe Food Handling/Storage | Compliant |   |
| Rule: 5101:2-12-23 Infant Daily Care    | Compliant | Documenting Statement: During the inspection, the requirements of the rule regarding infant daily care were discussed.  |
| Rule                                    | Status    | Documenting Statement(s), If applicable   |



|   |               |   |
|---|---------------|---|
| 5101:2-12-23 Diapering and Toilet Training                          | Compliant     |   |
| <b>Rule</b>   | <b>Status</b> | <b>Documenting Statement(s), If applicable</b>  |
| Rule: 5101:2-12-08 Child Care Staff Member Educational Requirements | Compliant     | Documenting Statement: During the inspection, the requirements of the rule regarding verification of education for child care staff members were discussed. |
| <b>Rule</b>   | <b>Status</b> | <b>Documenting Statement(s), If applicable</b>  |
| Rule: 5101:2-12-16 Written Disaster Plan                            | Compliant     | Documenting Statement: During the inspection, the requirements of the rule regarding verification of education for child care staff members were discussed. |