

# **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details                      |                |                   |  |  |  |  |
|--------------------------------------|----------------|-------------------|--|--|--|--|
| Program Name                         | Program Number | Program Type      |  |  |  |  |
| Kids 'R' Kids of Olentangy           | 2230029173     | Child Care Center |  |  |  |  |
| Address                              |                | County            |  |  |  |  |
| 68 Olentangy Crossings W DELAWARE OH | DELAWARE       |                   |  |  |  |  |

| Inspection Information     |                        |                            |                  |            |                   |              |  |  |
|----------------------------|------------------------|----------------------------|------------------|------------|-------------------|--------------|--|--|
| Inspection Type            |                        |                            | Inspection Scope |            | Inspection Notice |              |  |  |
| Complaint                  |                        |                            |                  | Partial    |                   | Unannounced  |  |  |
| Reviewer(s) Sarena Powhida |                        | Inspection Day             |                  | Begin Time |                   | End Time     |  |  |
| 09/25/                     |                        | 09/25/20                   | 24 11:40 AM      |            | 1:20 PM           |              |  |  |
| Summary of Findings        |                        |                            |                  |            |                   |              |  |  |
| No. Rules Verified         | No. Rules with Non-cor | mpliances No. Serious Risk |                  | (          | No. Moderate Risk | No. Low Risk |  |  |
| 6                          | 1                      |                            | 0                |            | 0                 | 1            |  |  |

| Staff-Child Ratios at the Time of Inspection |                          |                |         |  |  |  |
|--|--------------------------|----------------|---------|--|--|--|
| Group  | Age Group/Range          | Ratio Observed | Comment |  |  |  |
| Infants                                      | 0 to < 12 months         | 1 to 4         |         |  |  |  |
| Suite 200                                    | 12 months to < 18 months | 2 to 9         |         |  |  |  |
| Suite 250                                    | 18 months to < 30 months | 2 to 7         |         |  |  |  |
| Suite 300                                    | 18 months to < 30 months | 2 to 10        |         |  |  |  |
| Suite 450                                    | 3 years to < 4 years     | 1 to 11        |         |  |  |  |
| Suite 400                                    | 3 years to < 4 years     | 1 to 11        |         |  |  |  |
| Suite 350                                    | 30 months to < 36 months | 2 to 11        |         |  |  |  |



### **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

#### Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Handwashing Requirements

Code: The program is required to have all staff and children wash their hands as outlined in rule.

Allegation: It was alleged that handwashing was not completed at the required times.

Determination: Substantiated

Findings: The allegation is substantiated in that, during the inspection, it was determined that handwashing requirements were not followed as listed in number(s) 12 below, as required in rule.

- 1. At least one staff/child did not wash their hands upon arrival for the day.
- 2. At least one staff/child did not wash their hands prior to departure.
- 3. At least one staff did not wash their hands upon entry into a classroom.
- 4. At least one staff/child did not wash their hands after toileting or assisting a child with toileting.
- 5. At least one staff/child did not wash their hands after each diaper change or pull-up change.
- 6. At least one staff did not wash their hands after contact with bodily fluids or cleaning up spills or objects contaminated with bodily fluids.
- 7. At least one child did not wash their hands after contact with bodily fluids.
- 8. At least one child did not wash their hands after returning inside after outdoor play.
- 9. At least one staff did not wash their hands after cleaning or sanitizing or using any chemical products.
- 10. At least one staff/child did not wash their hands after handling pets, pet cages or other pet objects that have come in contact with the pet.
- 11. At least one staff did not wash their hands before eating, serving or preparing food or bottles or feeding a child.
- 12. At least one child did not wash their hands before eating or assisting with food preparation.
- 13. At least one staff did not wash their hands before and after completing a medical procedure or administering medication.
- 14. At least one child did not wash their hands after water activities.
- 15. At least one staff/child did not wash their hands when visibly soiled (must use soap and water).
- 16. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/30/2024

#### **Summary of Additional Non-Compliances**

## **Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection

