

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details							
Program Name	Program Number	Program Type					
The Center for Early Learning at Columbus	2240029451	Child Care Center					
State							
Address		County					
320 North Grant Ave. Columbus OH 43215		FRANKLIN					

Inspection Information									
Inspection Type Complaint				Inspection Scope Partial		Inspection Notice Unannounced			
and the property of the first of the property		Inspection 07/28/20		Begin Time 9:05 AM		End Time 3:20 PM			
Summary of Findings									
No. Rules Verified	No. Rules with Non-compliances		No. Serious Risk	(No. Moderate Risk	No. Low Risk			
2	2		0		1	1			

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range	Ratio Observed	Comment		
Frogs	3 years to < 4 years	1 to 5			
Chickadees	0 to < 12 months	2 to 4	Mixed age group: infants and toddlers.		
Fishies	0 to < 12 months	1 to 4	Mixed age group: infants and toddlers.		
Rainbow	0 to < 12 months	2 to 3	Mixed age group: infants and toddlers.		
Bubbles	3 years to < 4 years	2 to 4	Bubbles and Owls combined.		



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: It was alleged that the program was not meeting the staff/child ratios as required by rule.

Determination: Substantiated

Findings: The allegation is substantiated in that, during the inspection it was determined through staff interview that ratio in the combined infant and toddler groups was not being maintained, when the situation in number(s) 1, 4, 6 below occurred:

- 1. A child care staff member stepped out of the room to answer the door.
- 2. A child care staff member had not arrived at work on time.
- 3. Children were present who were not scheduled to be there.
- 4. A child care staff member was unable to work.
- 5. A child was injured in that group.
- 6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
- 7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
- 8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
- 9. Ratio was doubled for more than two hours while children were napping.
- 10. Ratio was doubled while children were napping for a group that included at least one infant.
- 11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
- 12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
- 13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
- 14. The child care staff member did not return to the group after allowing access to the school age only program.
- 15. Other [].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 08/29/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

Allegation: It was alleged that the program was not maintaining group size requirements.



Determination: Substantiated

Findings: The allegation is substantiated in that, during the inspection it was determined that group size limitations were not maintained for the group of combined infants and toddlers as it was determined there were at least 13 children grouped together including children under 12 months of age. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/29/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances			
No Additional Serious Risk Non-Compliances were observed during this inspection			
Moderate Risk Non-Compliances			
No Additional Moderate Risk Non-Compliances were observed during this inspection			
No Additional Moderate Nisk Non-Compliances were observed during this hispection			

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

