

# **Center Licensing Inspection Full Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

	Program Deta	ils		
Program Name	Program Number		Program Type	
Hearts and Hand Childcare Center	2240030832		Child Care Center	
Address	46		County	
20 Davis Ave enon			CLARK	
ОН				
45323				
Building Approval Date	Use Group/Code	Occupancy Limit	Maximum Under 2 ½	
	110000	147 64		
Fire Inspection Approval Date	Food Service Risk Level			
07/18/2025				

	Inspection Information				
Inspection Type	Inspection So	cope	Inspection Notice		
Provisional	Full		Unannounced		
Inspection Date	Begin Time		End Time		
08/21/2025	9:30 AM	9:30 AM		1:25 PM	
Reviewer:	Reviewer:				
DIANE GRIGGS					
	Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk	
58	5	0	0	5	

License Capacity and Enrollment at the Time of Inspection				
Age Group	License Capacity	Enrollment		
	Totals	Full Time	Part Time	Total
Infant ( Birth to < 18 m)		5	0	5
Young Toddler		2	0	2
Total Under 2 ½ Years	58	7	0	7
Older Toddler		5	0	5
Preschool		9	0	9
School Age		12	0	12
Total Capacity/Enrollment	99	26	0	33

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment



Infant	0 to < 12 months	2 to 3	
Infant	0 to < 12 months	2 to 3	
Preschool	18 months to < 30 months	1 to 4	combined with toddlers
Preschool	18 months to < 30 months	1 to 4	combined with toddlers
			nap

## **Summary of Non-Compliances**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03 and 5180:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances
No Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Moderate Risk Non-Compliances were observed during this inspection



#### **Low Risk Non-Compliances**

Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Equipment

<u>Code</u>: The program is required to refrain from placing indoor swings, slides, climbers, and climbing apparatus directly over a hard surface. Shock absorbent protective covering, intended to be a fall surface per manufacturer's guidelines, shall be placed and used under the equipment.

<u>Finding</u>: During the inspection, it was determined that indoor swings, slides, climbers, and climbing apparatus did not have required shock absorbent protective covering under and around the equipment as noted in number(s) 1 below:

- 1. A shock absorbent protective covering was not used under mats in infant room.
- 2. The mats were not at least one and one-half inches thick for equipment over three feet high.
- 3. The mats were not used according to the manufacturer's guidelines.
- 4. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

#### **Domain: 03 Postings & Equipment**

Rule: 5180:2-12-17 Materials and Equipment

Code: The program is required to have enough equipment for all children in care.

<u>Finding</u>: During the inspection, it was determined that equipment and materials in the following categories were not provided in sufficient quantities for children in the Toddler classroom, as required: 1.

- 1. Art supplies (excludes infants)
- 2. Manipulative materials and equipment
- 3. Blocks
- 4. Science-nature equipment (excludes infants)
- 5. Language arts and auditory materials and equipment
- 6. Pretend or dramatic play materials
- 7. Music equipment
- 8. Transportation materials and equipment
- 9. Gross motor equipment
- 10. Sensory motor equipment
- 11. School age children were not provided sufficient equipment and materials in at least five of the first nine categories above.



Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

### Domain: 04 Indoor/Outdoor Space

Rule: 5180:2-12-11 Outdoor Space Requirements

Code: The program is required to have an outdoor play space free from trash and foreign objects.

<u>Finding</u>: During the inspection, it was determined that the outdoor play space was not free of trash or foreign objects as noted in number(s) 8, 9, 10 below:

- 1. The outdoor area was littered with trash.
- 2. The trash can was missing a lid.
- 3. The trash can was not emptied from the day(s) before.
- 4. The trash can was overflowing with trash.
- 5. The trash can was infested with insects.
- 6. The trash can was visibly dirty.
- 7. There was broken glass.
- 8. There were tall weeds.
- 9. There was poison ivy.
- 10. There were tree branches.
- 11. There was mold visible.
- 12. There were thistles with prickers.
- 13. There were bird droppings.
- 14. The sandbox was contaminated.
- 15. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

#### **Domain: 08 Staff Files**

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements

Code: The program administrator is required to maintain current employee records in the Ohio Professional

Registry.



<u>Finding</u>: During the inspection, it was determined employment records in the Ohio Professional Registry (OPR) were not created or maintained as noted in number(s) 2, 3, 4, 5, 6, 7 below:

- 1. At least one administrator, employee or child care staff member (including substitutes) had not created a profile.
- 2. At least one administrator, employee or child care staff member had not created an employment record for the program on or before their first day of employment.
- 3. At least one administrator, employee or child care staff member had not updated changes to positions or roles within five calendar days of the change.
- 4. The administrator had not assigned at least one employee or child care staff member to the program's organization dashboard.
- 5. At least one individual's schedule was not current.
- 6. At least one individual's position or role did not include an applicable group assignment.
- 7. At least one individual's employment had not been end dated.
- 8. Other: [ ]

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

#### Domain: 09 Children's Files

Rule: 5180:2-12-15 Child Medical and Enrollment Records

 $\underline{\text{Code}}$ : The program is required to use the updated JFS 01234 "Child Enrollment and Health Information For Child Care" .

<u>Finding</u>: In review of 25% of the children's records, it was determined that information had not been secured from the parent/guardian on the JFS 01234 "Child Enrollment and Health Information For Child Care", as required, for the items in number(s) 4, 5, 6, 7, 10, 11, 12, 13, 15 below.

- 1. No enrollment form was completed for at least one child
- 2. The current JFS 01234 was not completed for at least one child
- 3. Complete child information
- 4. Complete parent information
- 5. Complete emergency contact information
- 6. Complete physician information
- 7. Information regarding the parent list
- 8. Health information
- 9. Additional information for all boxes checked "yes"
- 10. Emergency transportation information
- 11. Parent/guardian's signature
- 12. Diapering Statement



- 13. Acknowledgement of Policies and Procedures
- 14. Enrollment form for at least one child was not updated by either the parent or the administrator
- 15. Enrollment form for at least one child was not signed by the administrator
- 16. Other [ ]

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/20/2025

# Rules In-Compliance/Not Verified

Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-16 Written Disaster	Compliant	Documenting Statement: Annual training
Plan		of the written disaster plan was
		completed by staff.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-02 License Posted	Compliant	Documenting Statement: The license was
		in a location visible to parents as
		required.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-02 Current	Compliant	Documenting Statement: The program
Information		had current information entered in the
		Ohio Child Licensing and Quality System
		(OCLQS).
		5.291 69
Rule	Status	Documenting Statement(s), If applicable
5180:2-12-03 Inspection	Compliant	
Requirements		
·		
Rule	Status	Documenting Statement(s), If applicable
5180:2-12-04 Fire Inspection	Compliant	



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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-04 Food Service	Compliant	Documenting Statement: The food service
Requirements		license was observed posted. Following is
		the audit number and date of expiration:
		#JMUX-DOZPLH, 3/1/26.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-07 Administrator	Compliant	Documenting Statement: The
Qualifications	Compilant	administrator has completed the rules
Qualifications		
		review course.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-07 Written Program	Compliant	Documenting Statement: No changes
Policies and Procedures		have been made to the written policies
		and procedures since it was last approved
		by this Department.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-08 Medical Statement	Compliant	Documenting Statement: All employees
Transcription of Colores (Minor Colores) (Sept. Minor Colores) (Se	Start Could High British and Complete (SC)	had current medical statements on file.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-08 Child Care Staff	Compliant	Documenting Statement: During the
Member Educational Requirements	Compilarit	inspection, the requirements of the rule
Wember Educational Requirements		regarding verification of education for
		child care staff members were discussed.
		child care stall members were discussed.
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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-08 Orientation	Compliant	Documenting Statement: On the day of
Training & Whistle Blower Protection		the inspection, all child care staff
		members had met orientation training
		requirements.
		"
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-09 Background Check	Compliant	Documenting Statement: During the
Requirements		inspection, the required documentation
		regarding background checks was on file
		for all employees listed.
		Tot all employees listed.
Rule	Status	Documenting Statement(s), If applicable
Nule	Jialus	Documenting statement(s), if applicable



Rule: 5180:2-12-10 Health Training Requirements	Compliant	Documenting Statement: The program had at least one Child Care Staff Member with currently valid training in First Aid, Management of Communicable Disease, CPR, and Child Abuse Prevention present and readily accessible during all hours of operation.  Documenting Statement(s), If applicable
Rule: 5180:2-12-10 Professional Development Requirements	Compliant	Documenting Statement: At the time of the inspection, all child care staff members had completed the required amount of professional development training.
Rule 5180:2-12-11 Indoor Space Requirements	Status Compliant	Documenting Statement(s), If applicable
Rule 5180:2-12-11 Separation of Children Under 2 1/2 Years	Status Compliant	Documenting Statement(s), If applicable
Rule: 5180:2-12-11 Outdoor Play Equipment	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: During the inspection, the requirements of the rule regarding outdoor play equipment were discussed.
Rule: 5180:2-12-11 Outdoor Play Fall Zones	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: The protective material used under outdoor equipment was rubber padding.
Rule: 5180:2-12-12 Safe Environment	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: A safe environment was observed during the inspection. Children were protected from items and conditions which threaten their health, safety and well-being.
Rule: 5180:2-12-13 Sanitary Equipment and Environment	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: During the inspection, the requirements of the rule



Rule	Status	regarding sanitary equipment and environment were discussed.  Documenting Statement(s), If applicable
Rule: 5180:2-12-13 Handwashing Requirements	Compliant	Documenting Statement: Children were viewed washing their hands, as required by the rule.
Rule: 5180:2-12-13 Smoke Free Environment	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: A notice was observed posted stating that smoking is prohibited at the program.
Rule: 5180:2-12-15 Medical/Physical Care Plans	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: During the inspection, the requirements of the rule regarding caring for children with a specific health condition were discussed.
Rule: 5180:2-12-16 Medical, Dental, and General Emergency Plan	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: On the day of the inspection, the complete prescribed JFS 01242 "Medical, Dental, and General Emergency Plan For Child Care" were posted in the program as required.
Rule Rule: 5180:2-12-16 Emergency Drills	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: Documentation for completed fire, weather, and emergency/lockdown drills was verified during this inspection.
Rule: 5180:2-12-16 First Aid/Standard Precautions	Status Compliant	Documenting Statement(s), If applicable  Documenting Statement: During the inspection, the program had complete first aid kits available as required.
Rule Rule: 5180:2-12-16 Management of Communicable Disease	Status Compliant	Documenting Statement(s), If applicable Documenting Statement: The JFS 08087 "Communicable Disease Chart" was posted and was readily available to staff and parents.



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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-16 Incident/Injury	Compliant	Documenting Statement: The
Reporting		requirements for completing JFS 01299
		"Incident/Injury Report For Child Care"
		reports were discussed during the
		inspection.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-18 Attendance	Compliant	Documenting Statement: Child Care Staff
Records	Compilant	Members were observed recording the
necords		attendance for each child upon arrival
		and documenting each child's departure.
		and documenting each child's departure.
	*	·
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-18 Group Size	Compliant	Documenting Statement: The group sizes
		observed on the day of the inspection
		were in compliance.
Pode:	Chatria	Decumenting Chatemant (a) If and inchis
Rule: 5180:2-12-17 Daily Schedule	Status	Documenting Statement(s), If applicable  Documenting Statement: Daily schedules
Rule: 5180:2-12-17 Daily Schedule	Compliant	were observed posted.
		were observed posted.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-17 Daily Outdoor Play	Compliant	Documenting Statement: Outdoor play
		was observed.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-18 License Capacity	Compliant	Documenting Statement: The program
naic. 3130.2 12 13 Electise capacity	Compilant	was operating within their license
		capacity limits.
		capacity iiiiiis.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-18 Ratio	Compliant	Documenting Statement: Staff/child
		ratios observed during the inspection
		were in compliance.
Pula	Status	Decumenting Statemental If and the late
Rule F190-2 12 10 Supervision	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-19 Supervision	Compliant	Documenting Statement: Child Care Staff
		Members were supervising the children
		and were able to intervene as needed.



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Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-20 Cots and Napping	Compliant	Documenting Statement: Cots were
Maler 310012 12 20 0013 and Mapping	Compilarit	placed appropriately and safely during
		nap time.
		nap time.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-20 Cribs	Compliant	Documenting Statement: Cribs were
		separated from the play space by a safe
		and sturdy and physical barrier.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-19 Child Guidance	Compliant	Documenting Statement: Appropriate
	*	child guidance techniques and practices
		were observed being used during the
		inspection.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-22 Meal and Snack	Compliant	Documenting Statement: During the
Requirements	Compliant	inspection, the requirements of the rule
Requirements		regarding meals and snacks were
		discussed.
		discussed.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-22 Safe Food	Compliant	Documenting Statement: Food was store
Handling/Storage		in a safe and sanitary manner.
Rule	Status	Documenting Statement(s), If applicable
5180:2-12-22 Fluid Milk Requirements	Compliant	
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-23 Infant Daily Care	Compliant	Documenting Statement: Appropriate
		daily written records for all infants were
		viewed.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-23 Diapering and	Compliant	Documenting Statement: During the
Toilet Training		inspection, there was discussion
·		concerning diapering routines. Child-care
		staff indicated diapers were changed at
		appropriate intervals throughout the day
		appropriate intervals throughout the day



Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-23 Infant Bottle and	Compliant	Documenting Statement: All bottles wer
Food Preparation		labeled as required.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-25 Medication	Compliant	Documenting Statement: During the
Administration		inspection, the requirements of the rule
		regarding administering medication, foo
		supplements and medical foods were
		discussed.
Rule	Status	Documenting Statement(s), If applicable
Rule: 5180:2-12-04 Building	Compliant	Documenting Statement: A copy of the
Department Inspection		certificate of occupancy was available or
		site for review.