



Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Big Mama's House Family Support Center LLC	Program Number 2240031037	Program Type FCC - Type A Home
Address 1666 Whipple Ave. NW Canton OH 44708		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Leah Casenhiser	Inspection Day 05/19/2026	Begin Time 6:30 PM	End Time 7:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
2	1	0	1	0

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Veronica Morgan		1 to 0	Ratio observed @ 6:30pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 06 Program Information

Rule: 5180:2-13-21 Evening and Overnight Care

Code: The program is required to have children sleep only in areas that have been approved for sleeping.

Allegation: Child sleeping in unapproved area

Determination: Substantiated

Findings: During the inspection, it was determined children were sleeping in areas that have not been approved for sleeping. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/19/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



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Children & Youth**

Low Risk Non-Compliances

No Additional Low Risk Non-Compliances were observed during this inspection
